

ANNUAL REPORT 2020

Badisa 



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Badisa is an organisation of hope. It is an organisation with people who have a genuine desire, and the expectation, to make a difference in the lives of others. Hope increases the chances of successfully solving problems and achieving goals. Hope also encourages the setting of learning goals to promote growth and improvement.

MESSAGE FROM THE CHAIRPERSON OF THE MANAGEMENT BOARD

As an organisation with a Christian foundation, Badisa has its roots in two churches. It is an organisation with biblical hope, where staff not only desire a positive outcome, but expect that this will indeed happen. Badisa's service delivery to thousands of people in need is made possible through staff members who are loyal, knowledgeable, hard-working and hopeful. The organisation is steered by a competent CEO and managerial team who, through their strategic thinking, commitment and hope, want to position the organisation as a thought leader in the field of social services and management.

The Management Board would like to humbly thank God for the important work that the organisation has accomplished over the past year, and for all the people whose lives were positively impacted – each person who has found new hope again. Despite all the challenges and obstacles, Badisa has new energy, new strategies and new hope.

All the glory to God!

REV CHARL VAN RENSBURG
Chairperson: Badisa Management Board





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MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

This year, Badisa's reflection is overshadowed by the Covid-19 pandemic which has suddenly and profoundly impacted the way we manage our organisation and live our lives as individuals. We find ourselves in the midst of circumstances that we need to manage without a recipe. Even worse is the uncertain future, because there is no way in which trusted concepts and service approaches, on which we have relied for such a long time, will remain the same going forward.

The first phase of Badisa's response when the pandemic broke out was the immediate centralisation of decisions. We issued protocols and practice guidelines to manage the consequences of the pandemic uniformly and coherently. A second and more challenging phase involves the repositioning of the organisation based on changed community needs after the pandemic – which affects our relevance and sustainability.

It is difficult to visualise an alternative future amidst current dynamics and without proper facts at our disposal. However, what would help is a reflection based on the lessons we have learnt from the past year. »





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Understanding the environment and context in which we work

Development and transformation are complex. Current debates about essential social change acknowledge that these processes are not linear, but embedded in complex systems impacted by a myriad of internal and external factors. This insight, the bigger appetite for change that surfaced prior to and during the pandemic, and the collective expertise within the Badisa group will undoubtedly allow us to critically assess our future service offering. What's more, the progress we have already made to align some of our services with the outcomes of the South African National Development Plan will give us a head start.

Shared identity, culture and vision

The investment made over the past 24 months to strengthen Badisa's identity and to communicate this to all the programmes and the two churches is regarded as the reason for Badisa's relative success in fighting the pandemic. The level of confidence in her own capabilities (if we can personify the organisation in this way) to handle this life-changing crisis in solidarity as well as collectively within certain norms and standards serves as proof of this. In addition, the pandemic and associated uncertainties strengthened the link and interdependence among individual programmes – and hence our social capital. Our identity has been internalised as a faith-based professional social welfare service.

The powerful alliance within the faith networks

The investment purposefully made over time to strengthen the relationship between the two churches (and the potential locked up in 520 congregations) is one of the stories of hope that we would like to report on with gratitude. For instance, the decision to handle the Covid-19 humanitarian crisis jointly and with clear role distinctions, was a natural process. The implementation of the strategy within the congregational context

happened organically; mobilisation as a result of the crisis shifted personal boundaries. Valuable lessons learnt will be used fruitfully in future as we continue to explore and roll out the concept of shared missionality. Clearly, the narrative has started to change from that of consumer to symbiotic partnerships.

Systematic and process-driven change

Although challenging and time consuming, the value of evidence-based and well thought through strategies to effect sustainable and systemic change in a diverse organisation like Badisa was highlighted during the year under review. Our medium-term strategy to reposition the organisation was approved during the 2019 Members' Meeting. Since then, we have achieved the following:

- We have finalised our Strategy for Older Persons through an intense consultation process; regional implementation was arrested with the outbreak of the pandemic.
- Based on our approach to consolidate and strengthen our base in order to enable calculated risks while we innovate, standard operating procedures for child protection were finalised. Our Strategy for Children and Families is still in the development phase.
- We continued to consolidate the Badisa group around one vision.
- We strengthened our relationships within the faith-based network, specifically the two churches.
- We internalised our approach to continuously strengthen good governance as the foundation for innovation and creativity.
- We modernised our strategies for Communication, Brand Management and Fundraising, and, since March 2020, aligned these with our Covid-19 strategy.
- Social and physical distancing protocols highlighted our severe information, communication and technological deficiencies. New realities call for an innovative approach to service delivery, and immediate access to updated management information in order to respond to crises. »



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Sustainability

The Covid-19 crisis has resulted in great uncertainty about the Badisa group's financial sustainability. However, we understand sustainability as a concept that goes beyond finances: it includes legal good standing and compliance; the organisational capacity and expertise to do the work; the financial viability of the organisation; the emphasis on the difference that Badisa makes; the quality and professionalism of service provision; a stable infrastructure; and building a brand that portrays a positive public image. Our purposeful work over decades to strengthen our sustainability in this way, directly contributed to our relative success in fighting the pandemic through Badisa's programmes.

Badisa as a learning organisation

We practise the concept of a learning organisation as one where people are continuously encouraged and supported to expand their capabilities in order to achieve our objectives. We nurture new patterns of thinking and learning together. Badisa staff embraced the "new normal" forced upon us with the outbreak of the pandemic: learning and implementing new standard operating procedures, embracing the use of technology, working from home, practising resilience as we focus on protecting the lives of those we are responsible for, and adjusting personal behaviour in an effort to flatten infection curves. We discovered new potential in individuals, forged new relationships and visibly lived out the Badisa values.

Our staff

We are immensely proud of the benevolent intent and resilience of Badisa staff who, despite their own fears and uncertainty, understood the level of dependency and vulnerability of those in our care. Never before illustrated to this extent, the staff of Badisa demonstrated their calling to serve and be of service. We deeply appreciate you.

We have no control over the dramatic changes happening in our world. We have an urgent need for answers, and we still want to plan projects and set deadlines. We want to start working on solutions that we can implement once the quarantine restrictions have been lifted. Not having all the answers is frustrating to us. We no longer want to hear about promises of economic recovery without knowing what these solutions will entail because there are simply too many unknowns.

However, the Badisa family consist of people of hope: To follow Christ is to be people of hope. And our hope is not in vain, because it is invested in our Creator, who has extended Himself lavishly on behalf of His children. I find my hope in Psalm 90, from verse 12 (The Message Bible): "Oh, teach us to live wisely and well! Come back, God ... surprise us with love at daybreak; then we will skip and dance all day long. Let your servants see what you're best at – the ways you rule and bless your children. And let the loveliness of our Lord, our God, rest on us, confirming the work that we do. Oh yes. Affirm the work that we do."

MS CHRISTINE QUICKFALL

CEO: Badisa





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WHO IS BADISA?

Badisa is a faith-based social welfare organisation that provides professional social welfare services to people in need, irrespective of their gender, race or religion. The organisation started as the welfare services of the Dutch Reformed Church (Western Cape) and the Uniting Reformed Church in Southern Africa (Cape), and has grown to provide these services in partnership with stakeholders such as the local and provincial government, the corporate sector and other non-profit organisations.

Badisa is a values-driven organisation built on the four pillars of its values, namely commitment to serve, justice, excellence and stewardship. The organisation provides social services to ALL in need, irrespective of their age, gender, race or religion.

Badisa is a registered non-profit organisation (NPO 011-891) and a public benefit organisation (PBO 930 006 348), and is committed to social development through 145 community-based programmes in the Western, Northern and Eastern Cape.

Our vision

Christian compassion – we are a neighbour of everyone in need.

Our mission

Badisa is a ministry of compassion for the Dutch Reformed Church (Western Cape) and the Uniting Reformed Church (Cape), and is values-driven with Jesus Christ as role model. In collaboration with congregations and other role players Badisa, as a non-profit organisation:

- Provides excellent, professional, expert and support services to people and communities in need
- Establishes development programmes, striving to enable consumers/clients to function optimally.





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DEDICATING THIS ANNUAL REPORT TO THE **BADISA TEAM**

Badisa would like to dedicate this annual report to the frontline health care workers and the essential workers on all our programmes who are working tirelessly during Covid-19 to provide services.

This includes child carers, carers, nurses and social workers. At times, they work in shifts of two weeks or longer, go into isolation with children or older persons, and go into communities to take children out of unsafe circumstances. They also hand out food, make masks and offer hugs. These frontline workers are the true heroes of the pandemic.



Honouring my colleagues during this challenging time

I was asked to write about a success story, and I could think of many young people who have become exactly that. But today the success story I am covering is not about a young person. It is about my colleagues. Writing this story has forced me to face the denial we have all been living in during the past four months – the denial that we are working at the frontline of a pandemic that has already taken thousands of lives globally. Together with my colleagues, we have had to put our own families, vulnerabilities and lives at risk to protect 144 young people. That is what we do. We protect others from risk. We are social workers, child and youth care workers and essential workers. Throughout this lockdown, there was not one single staff member who hesitated to come to work despite some of them being high risk due to age or co-morbidities. Some volunteered to put their own lives at risk to care for children diagnosed with Covid-19 in isolation facilities.

Today I salute you, my colleagues. I have witnessed miracles and am proud to know real-life heroes. You are the true success story of this pandemic. You make me proud to be a part of this family.

Social worker, Badisa



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BADISA PROGRAMMES

Social services programmes

- ABBA Stellenbosch
- Badisa Beaufort West
- Badisa Trio: Bellville
- Badisa Bellville South
- Badisa Breede Valley
- Badisa Caledon
- Badisa Citrusdal
- Badisa Clanwilliam
- Badisa Colesberg
- Badisa George
- Badisa Family Care Services Knysna
- Badisa Koue Bokkeveld
- Badisa Trio: Kraaifontein
- Badisa Kuils River
- Badisa Matzi-Care, Vanrhynsdorp
- Badisa Paarl
- Badisa Piketberg
- Badisa Porterville
- Badisa Prins Albert
- Badisa Riviersonderend
- Badisa Saron
- Badisa Trio: Scottsdale
- Badisa Peninsula Social Services, Elsie River
- Badisa Stilbaai
- Badisa Strand
- Badisa Swellendam
- Badisa Tygerberg
- Badisa Tulbagh
- Badisa Villiersdorp
- Badisa West Coast
- Badisa Wellington
- Badisa Wolseley
- Badisa Wynberg
- Social Services Gansbaai
- Social Services Stanford
- Social Services Hermanus

Aftercare Centres

- Op die Berg Aftercare Centre, Koue Bokkeveld
- Riviersonderend Aftercare Centre
- Ouma Lena se Huis, Stilbaai
- DRC Weltevrede ASC, Badisa Breede Valley
- Badisa Rawsonville Primary ASC
- Sandvoetjies, Strand

Centres for Substance Dependency

- Ramot Treatment Centre
- Toevlug Rehabilitation Centre

Adoption and Pregnancy counselling

- Magdalena Home Counselling Centre

Homes for Older Persons

- Albertinia Care Services: Home
- Huis Johannes, Beaufort West
- Herfsvreugde Tehuis, Bonnievale
- Vygieshof Tehuis, Calitzdorp
- Huis PJ du Plessis Strauss, Ceres
- Ons Huis Tehuis, Citrusdal
- Huis Nuweland, Claremont
- Huis Groeneweide, Darling
- Huis Mimosa, De Doorns
- Huis Aristeia, Durbanville
- Onse Rust Tehuis, Fraserburg
- Herberg-aan-See Tehuis, Gansbaai
- Huis JJ Watson, George
- Hartenbos Versorgingsoord: Home
- Huis Zenobia Du Toit, Heidelberg
- Huis Lettie Theron, Hermanus
- Loeriehof Tehuis vir Bejaardes, Knysna
- Huis Ravenzicht, Kraaifontein
- Huis de Kuilen, Kuils River
- Huis Izak van Tonder, Ladismith
- Huis Boesmanland, Loeriesfontein
- Goue Aar Tehuis, Malmesbury
- Huis Zonnekus, Milnerton
- Huis Uitvlucht, Montagu
- Huis Klippe Drift, Napier
- Huis Uitsig, Parow
- Huis Martina, Parow Valley
- Plumstead-Rusoor
- Huis Lafras Moolman, Rawsonville
- DROOM (Huis Jan Lange & Ou Meule), Riversdal
- Overberg Tehuis, Riviersonderend
- Huis Lückhoff, Rosebank
- Huis EJ Appies, Steinkopf
- Stilbaai Elderly Care
- Huis Esperanza, Strand
- Huis Pam Brink, Strand
- Johenco Tehuis, Sutherland
- Huis AA Tomlinson, Swellendam
- Rogelim Monte Rosa, Cape Town
- Huis Matzikama, Vanrhynsdorp
- Vrederus Tehuis, Villiersdorp
- Huis Wittekrui, Vredenburg
- Vredendal Tehuis, Vredendal
- Emmanuel Tehuis, Williston
- Huis Mostertshoek, Wolseley
- Huis Andries Hamman, Worcester »

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BADISA PROGRAMMES CONTINUED

Overnight Accommodation

- Weltevrede Accommodation (previously NG Kerk Oornaghuis), Bellville
- Hanna Hopkins Overnight House, Observatory

Service centres and assisted-living accommodation for older persons

- Albertinia Care Services: Service Centre
- Badisa Older Persons, Beaufort West
- Bellville Senior Centre/Chrismar Villas
- Bulletrap Service Centre for the Elderly
- Tafelronde Herberg, Caledon
- Ceres Service Centre
- Sisonke Service Centre, Ceres
- Cederclan Service Centre, Clanwilliam
- Lowryville Service Centre, Colesberg
- Hartenbos Elderly Care Services: Service Centre
- Hermanus Senior Centre
- Fynbos Service Centre, Kleinmond
- Service Centre Koue Bokkeveld
- Kuils River Service Centre
- Macassar Service Centre
- Parow Senior Centre (and Hernus Kriel Accommodation)
- Plumrus Service Centre, Plumstead
- Sonskyn Senior Centre, Riviersonderend
- Ruyterwacht Senior Centre and Accommodation
- Percy Bilton Service Centre, Saron
- Aan Oewer Service Centre, Velddrif
- Vredendal Service Centre
- Wolseley Service Centre

Centres for persons with disabilities

- Alta Du Toit Aftercare, Bellville
- Eljada Aftercare, Oudtshoorn
- Immanuel Centre for Persons with Disabilities, Steinkopf
- Innovation for the Blind, Worcester
- Vrederus Annex, Villiersdorp
- Riviersonderend Care Centre

Sponsoring bodies

- Alta du Toit Development for the Alta du Toit School, Kuils River
- Jan Kriel Institute for the Jan Kriel School, Kuils River

Child and youth care centres

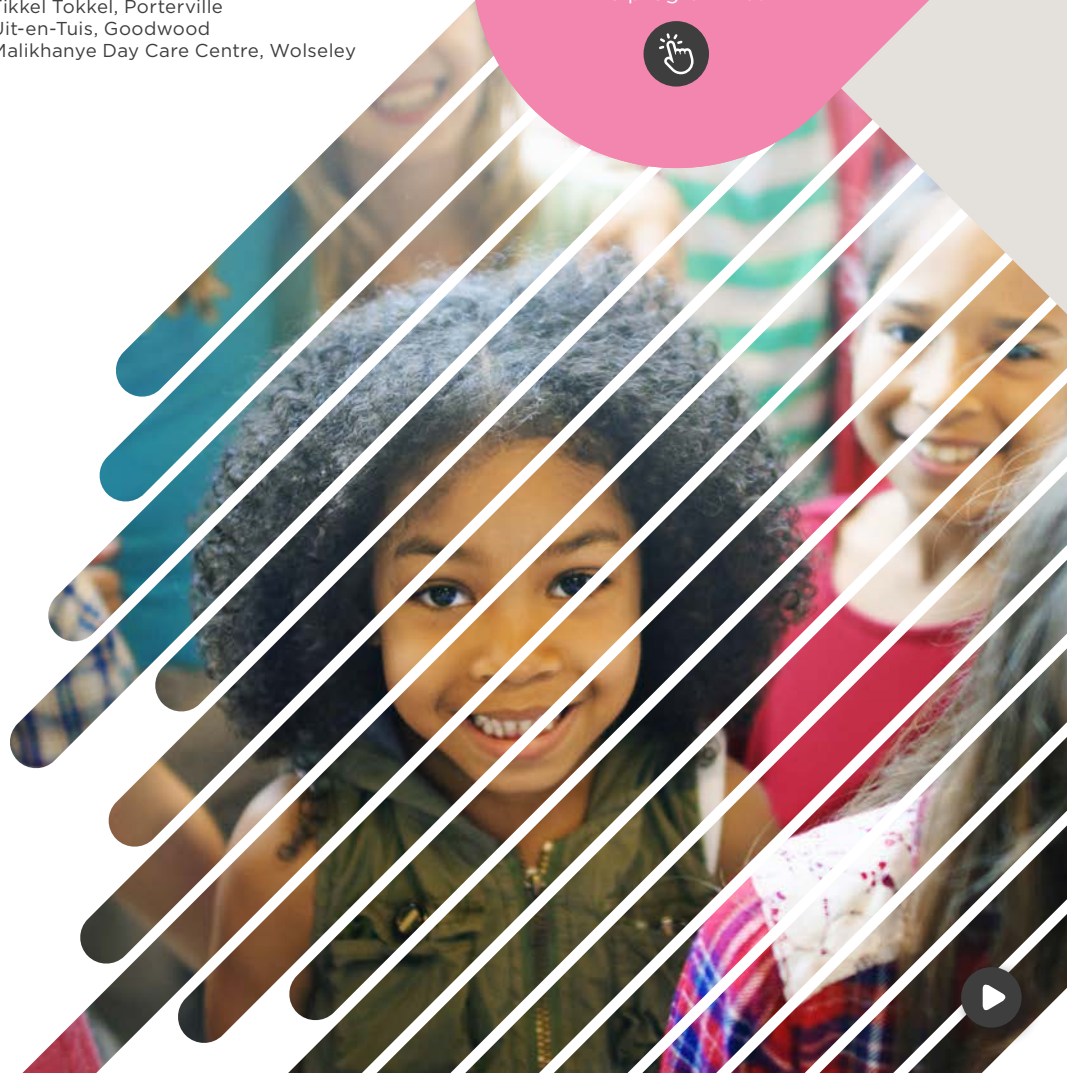
- Durbanville Children's Home
- Huis van Heerde, Moorreesburg
- Die Herberg Children's Home, Robertson
- Steinthal Children's Home, Tulbagh
- Huis Andrew Murray, Wellington

ECD Day Care Centres

- Belindia Day Care Centre, Beaufort West
- Möresterretjies (Badisa Trio), Bellville
- Sonskyn-cum-Day Care Centre, Caledon
- HM Beets, Ceres
- Kids Haven (Badisa Colesberg)
- Badisa Sandhills, De Doorns (closed 31 May 2019)
- Klikbakkies, Eendekuil
- Joey's Babies, George
- Sonskynvallei, Hartenbos
- Trappies, Koue Bokkeveld
- Carney's Day Care Centre, Malmesbury
- Wiggel en Waggel, Riviersonderend
- Saron Day Care Centre
- Seesterretjies, Stilbaai
- Tikkel Tokkel, Porterville
- Uit-en-Tuis, Goodwood
- Malikhanye Day Care Centre, Wolseley

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GOOD GOVERNANCE PUT TO THE TEST

The coronavirus pandemic has tested the nature and effectiveness of governance systems within the Badisa group under exceptional conditions.

We have had to make on-the-spot decisions without any recipe to guide us. Ensuring consistent good governance in a complex and diverse organisation like ours is challenging under normal or stable conditions. Covid-19 challenged us in new ways, expecting us to perform key functions like taking decisive action, handling huge amounts of data, making critical decisions about resource allocations, and coordinating a coherent response to Covid-19 within the organisation. Essentially, Badisa's good governance practices have been put to the test by our Covid-19 response.

We realised from the start that the absence of good practices to manage this pandemic would require a globally consolidated Covid-19 strategy, coherent implementation, and an extraordinary communication mechanism. Our aim was to preserve life and consolidate a "whole of Badisa" focus around this vision, and implement measures to contain the crisis without allowing it to spill over and overwhelm the Badisa programmes. In the process we realised that some unintended risks may occur, requiring inventiveness beyond our norms and standard operating procedures. However, it must be emphasised that it was exactly the investments that

we have made over decades – namely to internalise transparent governance practices, non-negotiable accountability, efficient financial management, and the rule of law – that enabled such a coordinated response. Coupled with our shared value system, high levels of trust and ethical communication, this essentially enabled the Badisa group to act as a collective and to steer us towards a shared outcome.

Many unknowns remain and we will be confronted with numerous uncertainties and difficult policy decisions for years to come. We have also learnt valuable lessons. We have the knowledge, expertise and high levels of trust within the organisation to redefine Badisa's relevance, viability and sustainability within a changed South Africa. Tragic as it may be, this crisis has also opened immense opportunities in terms of our interdependence and interconnectedness.





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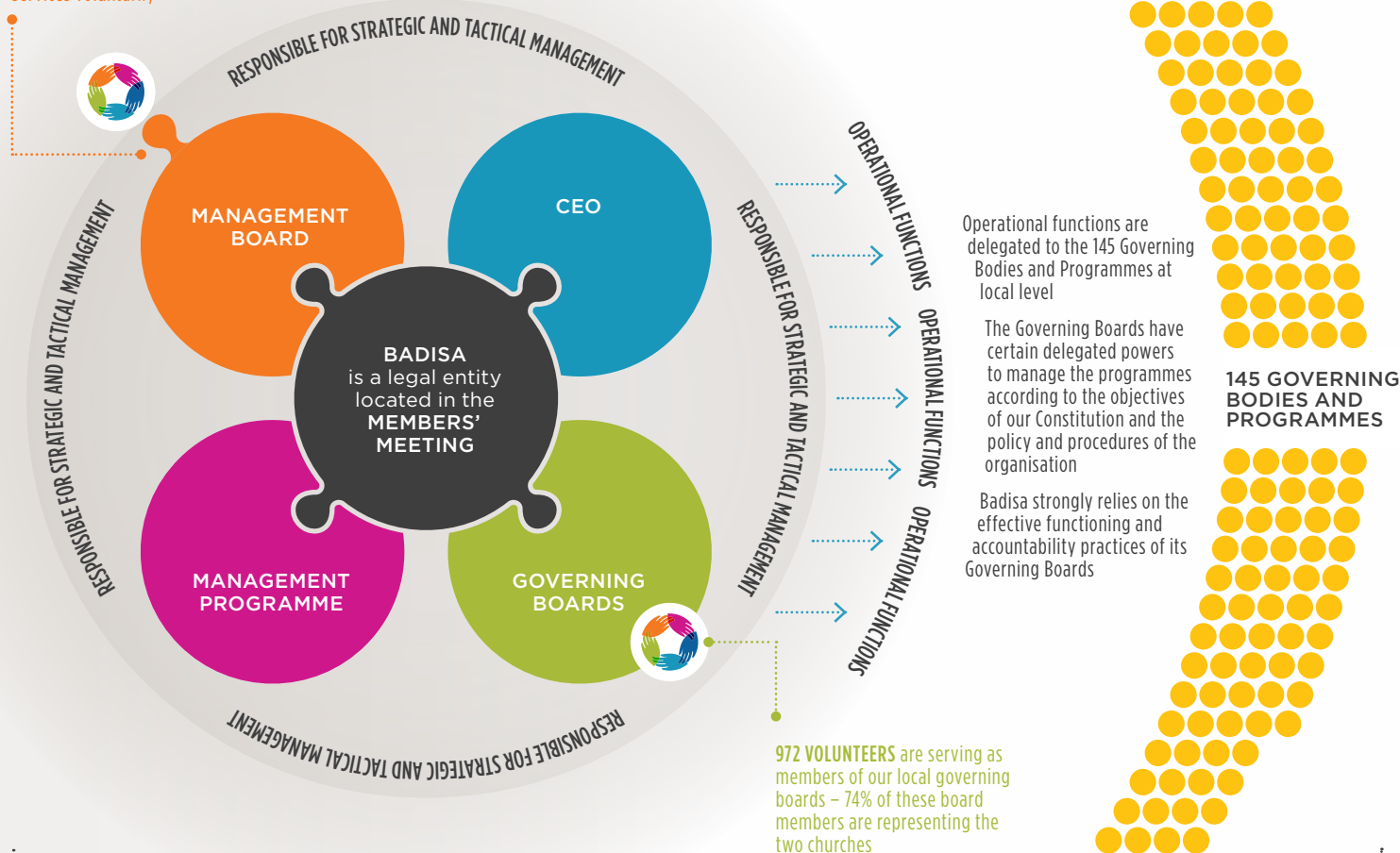


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OUR GOVERNANCE AND ORGANISATIONAL MODEL

The Badisa management
and control structure can
be compared to a federal
government system.

Supported by **VARIOUS
COMMITTEES** consisting of
experts that provide their
services voluntarily



The organisation, with all its programmes, is registered as one non-profit organisation (NPO 011-891) and public benefit organisation (PBO 930 006 348)



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Badisa receives NGO of the Year Award

Nioma Venter, PSD: Diaconia, made the following entry on her Facebook page on 7 November 2019, and shares this Badisa snippet after they have received the award for the most valuable non-governmental organisation in the Tygerberg area:

"Charity work is not something we shout from the rooftops, and yet it is a story that needs to be told for the sake of its testimonial value, especially if the motive of this is calling and the purpose of this is the glorification of God.

Badisa is the registered welfare organisation of the Dutch Reformed Synod (Western Cape) and Uniting Reformed Church (Cape) that offers professional social services. Last night, the organisation received the NGO Award of the Year in the Tygerberg area.

Badisa manages 142 programmes which include care programmes for children and families (39 offices), elderly care (46 homes, 22 service centres), disabled care (6 programmes), crèches, aftercare centres and rehabilitation centres for substance dependence (2 centres). Badisa has 3 161 staff members and about 2 000 volunteers. During the past year, the organisation reached 665 000 persons plus their families through its services.

Up to 75% of the people serving on the governing bodies of all the programmes are members and ministers of the DRC and URC.

Badisa is but one of the 12 ecclesiastical social service organisations directly linked to the DRC, URC and other churches, and often understands missionality just as well if not better than the church itself. These 12 organisations form a national network that includes Namibia, and that is known as the Council for Church Social Services (CCSS). The following members, together with Badisa, belong to the CCSS: Tutela (Highveld Synod), DR Welfare North-West (Synod Western Transvaal), SKDBM (Northern Synod), CMR North (Northern Synod), CMD KwaZulu-Natal, ENGO (Synod Free State), CMR Eastern Cape, CMR Mpumalanga (Eastern Synod), CMR Gauteng East (Eastern Synod) and EcSOS (Synod Namibia).

#StrongerTogether is what springs to mind when looking at these statistics. Soli Deo Gloria fills your emotions when you get acknowledged for the (often thankless) work. Congratulations on this excellent achievement, Badisa!"

See original post here: kaapkerk.co.za





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PROFILE OF THE GOVERNING BODIES

The table below summarises the representation of governing body members of all the programmes for 2020.

Programme	Members	RACE				GENDER		CHURCH CONTEXT		
		W	C	B	I	M	F	DRC	URC	Other
Homes for Older Persons	324	250	62	7	0	191	133	212	40	61
Service Centres and Assisted-living	81	52	22	6	0	43	38	44	15	20
Social work programmes	174	82	89	2	0	79	95	71	62	41
Child and youth care centres	45	25	16	3	0	29	16	21	14	10
ECD day care and aftercare centres	66	7	54	4	0	20	46	6	23	36
Hybrid (combined) Programmes	198	110	76	3	0	110	88	98	53	40
Centres for Persons with Disabilities	42	33	8	0	0	29	13	24	6	12
Centres for Substance Dependency	16	10	5	0	1	11	5	7	2	6
Adoption and Pregnancy Counselling	9	8	1	0	0	2	7	6	1	2
Overnight Accommodation	17	13	3	0	0	12	5	12	1	3
TOTAL	972	590	336	25	1	526	446	501	217	231



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HUMAN RESOURCES WITH A STRONG FOCUS ON TRAINING

For many years, Badisa has been offering the course titled “Leadership and practical management during times of change” to staff in supervisory and managerial positions. The course covers eight modules and has been attended by more than a thousand staff members over the years. Courses in resource development have also been designed and rolled out. These courses mainly focused on marketing, communication and fundraising.

Discussions with Badisa’s Management Groups over the past two years focused strongly on leadership and culture in order to create more awareness of the importance of empathetic leadership combined with the empowerment of staff. Attention was also given to building effective networks, external partnerships, good corporate governance in terms of internal resources, and the ability to apply knowledge across the entire organisation instead of locking it into silos.

Badisa’s often vulnerable clients rely on the unconditional rendering of core services even during challenging times. As a result, we cannot only survive but also have to thrive in uncertain environments by acquiring and applying new skills, and improving existing skills.

Organisational resilience depends on the organisation’s ability to plan proactively, allowing us to manage unforeseen events and make adjustments in order to respond to changing circumstances.

We believe that Badisa’s leadership and staff corps, with their institutional memory of lessons learnt over the years and with the shared objective of service excellence and a proactive approach, have at their disposal the resilience and capabilities to rise above the challenges posed by the pandemic through “practical management during times of change”.

We are operating in a technology-poor environment. And yet, over the past year, we have managed to offer online training in Occupational Health and Safety to representatives, thanks to the support of the programme managers and administrative officers. The participants registered online to download the practical guide, work through the content and do online case studies and tests after each module. The service provider also facilitated a practical session with participants from the Management Groups. This allowed us to offer affordable training to 59 staff members from various programmes.





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TRAINING AND DEVELOPMENT

Appropriate training and development programmes are structured around specific needs. During the past year, various workshops and training sessions were presented, as summarised in the table below.

Training, workshops and management groups for staff members and governing bodies

SERVICE DELIVERY

Children's Act (573)

Early childhood development forums (20)

Case work and assessment (21)

ECD home project - training (63)

Nali'wali training (14)

Admin training (West Coast/Boland) (19)

Adoption Consultation Group (14)

Workshop on ethical code (12)

Training for nursing staff (73)

MANAGERIAL SKILLS

Orientation of new managers / admin bookkeepers (26)

Orientation of governing bodies (8)

Management groups (471)

Fundraising and Marketing (64)

Marketing, fundraising and corporate identity (86)

Labour Law (25)

Management course (Leadership & Change) (28)

Discipline in the workplace (26)

Performance management (41)

Occupational health and safety
(Safety representatives - Unit Standard: US 259622) (59)



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POLICIES AND PRACTICES

The Management Programme fulfils the following role regarding human resource management:

- Setting minimum standards
- Drawing up a framework for human resource management
- Providing support services to the HR Directorate
- Performing an audit of Badisa Human Resources.

Policies are available on Badisa's website. Printed copies are provided to new employees.

MANAGEMENT PROGRAMME

Drawing up a
framework for human
resource
management

Performing an audit of
Badisa Human
Resources

Providing
support services
to the HR
Directorate

Setting
minimum
standards

Examples of policies

Badisa's staff
policy

Badisa's
disciplinary code
and grievance
procedure

Circular on
remuneration
guidelines

Employment
equity policy

Occupational
health and safety
policy

Volunteer
policy



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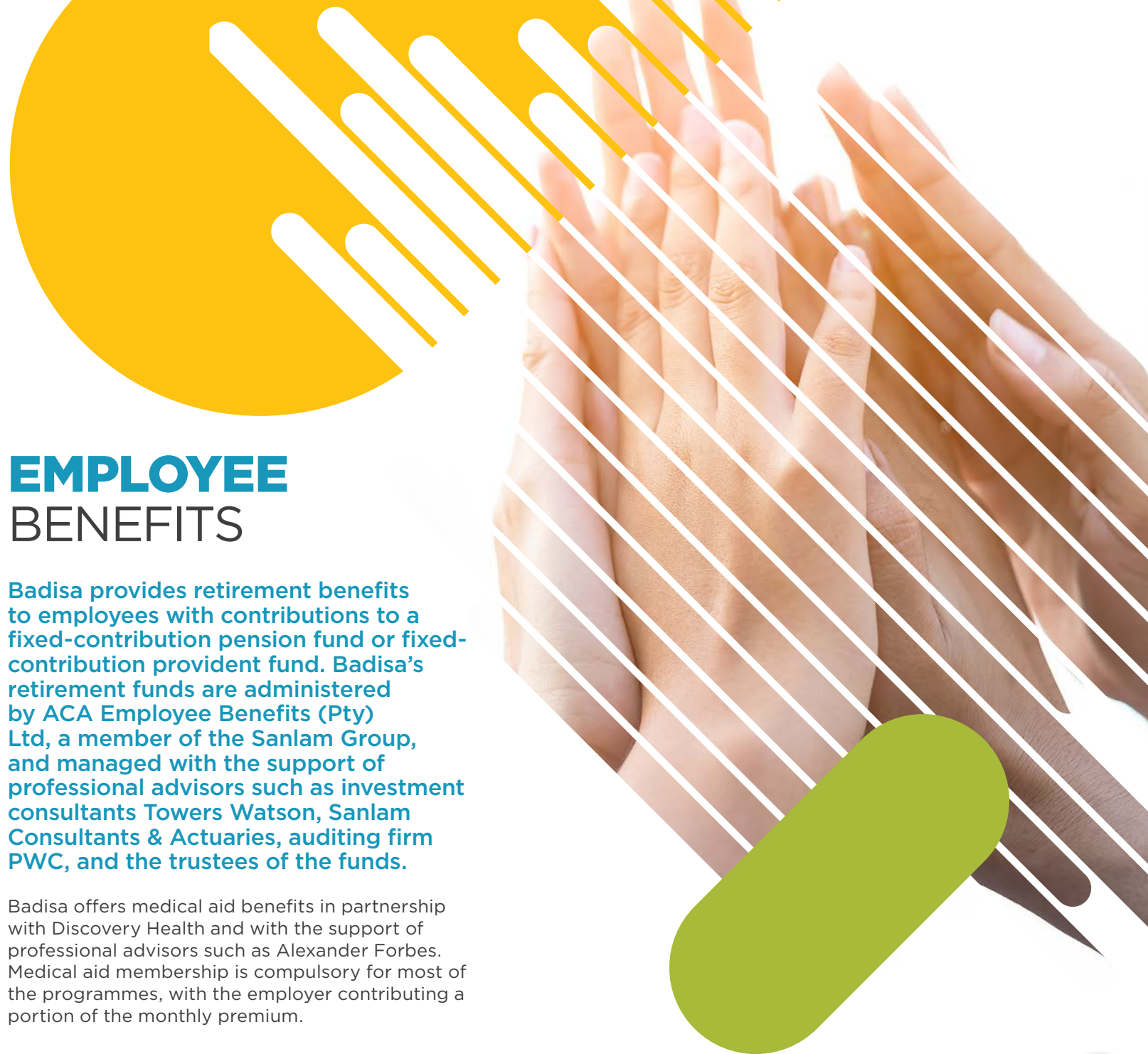


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EMPLOYEE BENEFITS

Badisa provides retirement benefits to employees with contributions to a fixed-contribution pension fund or fixed-contribution provident fund. Badisa's retirement funds are administered by ACA Employee Benefits (Pty) Ltd, a member of the Sanlam Group, and managed with the support of professional advisors such as investment consultants Towers Watson, Sanlam Consultants & Actuaries, auditing firm PWC, and the trustees of the funds.

Badisa offers medical aid benefits in partnership with Discovery Health and with the support of professional advisors such as Alexander Forbes. Medical aid membership is compulsory for most of the programmes, with the employer contributing a portion of the monthly premium.





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STAFF STATISTICS

AS ON 31 MARCH 2020

	Coloured		Indian		White		Black		Staff		Sub- total	Contract workers	Total
	M	F	M	F	M	V	M	F	M	F			
GRAND TOTAL	237	2 086	2	5	83	496	26	260	348	2 847	3 195	279	3 474
Homes for Older Persons	143	1 429	1	1	48	261	17	172	209	1 863	2 072	265	2 337
Service centres and Assisted-living	8	95	0	0	7	44	2	35	17	174	191	1	192
Social Work Programmes	15	170	0	4	3	57	1	4	19	235	254	0	254
Adoption and Pregnancy Counselling	2	3	0	0	1	8	0	1	3	12	15	0	15
Child and Youth Care Centres	23	119	1	0	8	44	2	13	34	176	210	13	223
Centres for Substance Dependence	8	34	0	0	6	11	2	5	16	50	66	0	66
Sponsoring bodies	0	0	0	0	3	5	0	0	3	5	8	0	8
ECD Day Care and Aftercare centres	15	103	0	0	1	5	0	5	16	113	129	0	129
Overnight accommodation	0	3	0	0	1	2	0	0	1	5	6	0	6
Centres for Persons with Disabilities	23	130	0	0	5	59	2	25	30	214	244	0	244



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VOLUNTEERS

Volunteers are the secret source of the success of non-profit organisations. As non-profit revenues drop and the population's needs grow, volunteers are needed now more than ever. The high-level skills of volunteers can indeed help to optimise the capacity of an organisation. However, volunteers need the same support and infrastructure that paid staff need.

Volunteering is important as it offers essential help to causes, people in need and the wider community. It also holds benefits for the volunteers, such as:

- Connecting them with other people
- Building their self-confidence and self-esteem
- Improving their physical and mental health
- Giving them a sense of purpose
- Helping to grow valuable skills and developing their careers.

Composition of volunteers

	Number
Number of volunteers directly involved in service delivery to clients	903
Number of volunteers involved in administration, logistics, marketing and fundraising	1 649
Number of professional people providing volunteer services, including members on committees	339
Number of international volunteers involved in programmes	62
Total number of volunteers on programmes during 2019/2020	2 953



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Gene Louw Primary School puts a smile on the face of community members

On 4 October 2019, the prefects of Gene Louw Primary School in Durbanville donned their artistic hats and held an eisteddfod for senior members of House Ravenzicht, House De Kuilen and House Aristeia. Using creativity as their theme, the prefects did their part for the community. The Old-Age Home Treat event blessed the eyes, ears and hearts of 70 elderly people with poetry, vocal and instrumental pieces, as well as a speech choir.

Jolandi Olivier, a passionate 29-year-old Grade 4 teacher at Gene Louw, explained that the school started this care day based on the belief that children who give back to the community at a young age will continue to do so when they are adults. "We want our learners to know the importance of community involvement. Our learners are not too young to help." The school showed learners that there are various other ways to help people, with donations being just one of these generous acts.

The reaction of the audience was a tad hesitant at first, but soon, the excitement was clearly visible on their faces. The tables were beautifully decorated with a gift bag for each senior citizen. They were served by the prefects who took on the role of waiters for the afternoon, providing snacks, coffee, tea and juice. "Some of the English learners served 'Afrikaans tannies' and had lots of tongue twisters," says Jolandi.

The Old-Age Home Treat event made a huge impact on the prefects. They even came up with exciting new ideas for more community

work and suggested these to Jolandi. Jolandi said that the Treat provided them with an opportunity to give back to their community. Teachers and parents volunteered support without Jolandi requesting it. She said the afternoon turned out more beautiful than she had expected.

The Old-Age Home Treat was the school's kick-off event for its community involvement initiatives. Other projects followed, like making Christmas gifts for the residents of House Ravenzicht. Jolandi said they have already decided on the date for next year's Treat day and they wish to make this an annual event. She believes that this event could inspire the Badisa community to regularly host "a huge campaign of tender loving care for the elderly".

Jolandi says supporting the community inspires her every day. "When you have the support of the entire school, you can do so much more than on your own." She believes that her learners saw this as an opportunity to help others and to grow as leaders.

Society tends to forget about our elderly. Says Jolandi, "It's time that we treat them with the respect and dignity they deserve. Imagine a world where lots of schools introduce events to provide those who came before us with 'a tender treat of love'."

"As you grow older, you will discover that you have two hands – one for helping yourself, the other for helping others." – Audrey Hepburn



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STATISTICS OF SERVICE DELIVERY

SERVICES TO CHILDREN AND FAMILIES

Care services: Services rendered by social work programmes, Magdalena Home (pregnancy counselling), Little Seeds (early childhood development and after-school care programmes)	291 056
---	---------

Protection services: Services rendered by social work programs, Child and Youth Care Centres, Magdalena Home (adoption services)	230 820
--	---------

SERVICES TO OLDER PERSONS AND THEIR FAMILIES

Residential care, service centres, social work services and support services to the families	17 266
--	--------

SERVICES TO PERSONS WITH DISABILITY AND THEIR FAMILIES

Accommodation, residential care and development, sponsoring bodies for schools, support services to the families	3 245
--	-------

SERVICES REGARDING SUBSTANCE DEPENDENCY

Prevention, treatment, integration and continued treatment	11 278
--	--------

TOTAL	553 665
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SERVICE DELIVERY: OLDER PERSONS

Badisa's service offering currently reaches 17 266 older persons.

Services to older persons includes the following:

**46 homes &
3 programmes**

for Assisted-Living Accommodation



4 591 Residents
at the programmes use
a form of accommodation
or housing



43% of the
4 591 residents are
in the age group
80 to 89 years



56% of the
residents
in the residential
facilities receive
social grants



Half of the
people's
families make
excess payments to
cover unit costs



9 homes have **Alzheimer's units** registered with
the Department of Health
196 residents received care in these units
during 2019/20

TYPES OF HOUSING



2 596
Rooms in
residential
facilities



638
Flats



498
Usufruct
units



115
Other forms
of housing

WAITING LIST FOR HOUSING

2 808
persons are
waiting for rooms
in residential
facilities

2 188
persons are
waiting for
Flats

1 848
persons are
waiting for
Usufruct
units

153
persons
are waiting for
other forms
of housing

The total waiting list consisted of **6161 persons**

COMMUNITY-ORIENTED SERVICES



3 homes
provided
day care
services to
33 persons



15 homes
provided
respite care
services to
105 persons

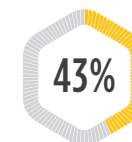


3 homes
provided
home care
services to
98 persons

22 SERVICE CENTRES



3 265
members made use
of the services of
service centres



43% of service
centre members were
in the age group of
70 to 79 years



47% of the
members
earn less than R1900
per month and
receive social grants.



6 service centres
were involved in providing
some or other form of
home care services



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The 2018 Indaba about Older Persons led to the finalisation of Badisa's 2030 Strategy for Older Persons, which repositions the organisation for the development of future services. This strategy is a joint strategy for Badisa's programmes, and it is being supported by the leadership corps and at congregational or programme level. The strategy offers a framework for the development of the operational strategies of the regions and the programmes.

Results indicated that residential care units need to reposition themselves to provide for frail older persons and persons with dementia (like Alzheimer's and vascular dementia). At the same time, community-based services such as home care should be expanded as the number of older persons requiring services within their communities is growing. In addition, a huge need has been identified for affordable independent as well as assisted-living accommodation for older persons. These shifts are calling for a fresh approach and the design of models for the complementary provision of institutional care, accommodation for older persons and community-based services. ➤



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The following aspects have been incorporated into the strategy:

- The strategy confirms Badisa's values, and is premised on the delivery of development-focused services that are inclusive, innovative, family or community oriented and faith based, taking into account the needs of a new generation of older persons. The service offering of all the programmes providing services to older persons needs to be expanded and modernised.
- Ensuring a stronger focus on the delivery of community-based services where the community takes ownership of these services will allow older persons to live in the community for longer. Community-oriented services typically include home care services, day care services, respite care services and service centre services. Where possible, infrastructure at the homes will be converted to provide for this.
- The rendering of services to older persons is based on a business model with a charity objective, incorporating the principle of cross-subsidised services in order to make the programmes and services financially sustainable. Hence, we provide for the accommodation of both sub-economic and economic persons.
- The principle of supplemented payments is accepted. Where applicants do not have sufficient funds at their disposal to pay the residential fees, their families and/or children should, where possible, upon admission of the older person, commit to making financial contributions to cover the costs. These contributions will increase as the cost of accommodation increases.
- The recipients of services should, through a process of transformation, be representative of society based on race. The ratio between the number of sub-economic and economic clients being served should be fair.
- Programmes for older persons should, as far as possible, provide the full range of services to older persons, taking into account the services rendered by other role players. This offering includes the available infrastructure, financial resources and human resources.
- Accommodation in residential care facilities is used for the rendering of care services. In each town or region, provision must be made for residential care facilities for people with Alzheimer's and dementia.
- Some of the rental units and usufruct accommodation at residential care facilities can be appropriated and/or converted to provide for care services, based on the current and future demand for such services.
- Additional social housing (independent and assisted-living accommodation) will be developed for older persons. This will include rental as well as usufruct accommodation.
- Partnerships are formed with various role players to prevent the duplication of service delivery and to facilitate the implementation of the strategy. These role players include NGOs, Badisa's principal churches (DRC and URC), the faith community, service organisations, local authorities and GHBM.

In order to practically implement the strategy, it has been decided that each Badisa region and each programme for older persons will draw up a 10-year operational plan, outlining its contribution to the achievement of the overarching strategy. We have already embarked on this process, but it was temporarily paused as a result of the Covid-19 pandemic.

We are excited about the possibilities that this process is offering. We firmly believe that this will enable Badisa to render more comprehensive and relevant services to our older persons. »





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My journey with Parow Senior Centre/ Hernus Kriel Complex for assisted-living accommodation

Having served as captain of the ship “Parow Senior Centre/
Hernus Kriel” for eight years and eight months, I agree with
Maurice Carpede’s words: “How I will be remembered and whether
I will be remembered does not matter. What matters is that I, as long
as I live, make a positive difference in people’s lives.”

As manager of these two programmes I get
to experience a lot: sometimes huge swells,
sometimes too little wind to fill the sails, and
sometimes just the need to drop the anchor
for a while to make sure I am still on course.
But most of the time, I can join the “crew” and
“passengers” on the deck, singing and dancing
to celebrate successes, while praising and
thanking the Big Direction Indicator of our life’s
path for undeserved favour and grace.

I look back at the following with immense
gratitude:

- God has given me the opportunity to make
the most of my talent by adding value to
the caring of seniors at all levels of being
human.
- I could create opportunities for 10 staff
members, 241 service centre members and
64 residents to discover, develop and apply
their potential.
- I coped with challenges and tasted success.
- I grew as a human being, allowing life’s
practical teachings to hone my skills and
equip me with knowledge.

- I made people laugh, shared sadness
and loss, created a safe haven, and
offered moments filled with sunlight.
- I enriched lives every day through caring,
giving hugs, taking a moment to listen with
emotional presence, have our residents’ best
interest at heart, and showing my love and
respect for the crown jewels of God’s Creation.
- I am an ordinary human being living my
dream with the help of an incredible network
of support systems: A Management Board
believing in my skills and potential, and
who are actively present in the work we
do; trusted and loyal staff members who
passionately believe in our cause; volunteers
with open hands and open hearts, and a
community supporting us unconditionally
– all aimed at providing our seniors with
support and services to allow them to
function independently and in a dignified
way in their own environments for as
long as possible. These staff members and
volunteers help to ensure the sustainability
of our support systems and services, no
matter how challenging our circumstances.





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I cherish the WOW moments:

- Four hours on the roof of Hernus Kriel Home as part of a challenge to raise R50 000 for the centre
- The renovation and decoration of the centre's hall and Hernus Kriel's passages and sitting rooms to create a more homely atmosphere
- The upgrade of the foyer, reception area and offices thanks to a donation of office furniture
- The proper upgrade of the kitchen and all the appliances
- The upgrade of the laundry facilities
- The celebration of Hernus Kriel Accommodation's 21-year anniversary and honouring the legendary former minister Hernus Kriel for making available the building that we are now using for accommodation for seniors. He attended the event as our guest of honour, despite being wheelchair bound and in poor health. (He passed away nine days after this event.) What a privilege to have honoured him in this way.
- The Centre's nomination of recipient in TygerBurger's Want ons Kan!/Cause we Can! concert
- Procuring a 10-year lease agreement with the City of Cape Town for the use of their buildings, and planting four trees as symbol of the 40-year partnership with the City of Cape Town whose buildings we use for the centre and for accommodation
- Procuring a contract for food services
- Expanding the staff complement from 6 to 11 staff members

- The nomination of Parow Senior Centre/Hernus Kriel as a finalist in Tygerber's Let's Talk Award, honouring those making an impactful difference in the community
- Establishing a monthly community health clinic on the premises.

My "go to" over the eight years and eight months has been Hebrews 6:10: "For God is not unfair. How can he forget your hard work for him, or forget the way you used to show your love for him – and still do – by helping his children?" And also Leviticus 19:32: "You shall give due honor and respect to the elderly, in the fear of God. I am Jehovah."

I thank God for abundantly blessing Parow Senior Centre/Hernus Kriel – it has been a privilege being an instrument in His hand. I put this "foster child" of mine into His loving and caring hands for the future.

Annaleen Nel
Manager: Parow Senior
Centre/Hernus Kriel





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A newcomer at Huis Nuweland

After a couple of years on the Governing Body of Huis Nuweland, I was persuaded to apply for position of manager. Not that it was an issue – I have developed a real passion and respect for older persons and I have been using my Mondays to help them for quite a while. As an attorney and fellow citizen of this country, I have been providing various volunteer and free services to older people on Mondays. In November 2019, I formed part of a fact-finding team visiting London to learn more about “ageing people in our new society”. From the global experts there, I learnt about the social and legal implications of the growing cohort of ageing people we currently have. And so, in January 2020, I took up the role of manager at Huis Nuweland. At the same time, I hung up my legal robe behind the door.

I have been anticipating most of the challenges, but certainly underestimated them. Even though I served on the Governing Body, I never realised how big the challenges really were. I was clueless about how old the infrastructure at Huis Nuweland really was. What’s more, after two weeks on the job, I learnt from my colleagues at the World Health Organization of the potential of Covid-19 to spread right around the world. This made me even more worried about our future and that of the most vulnerable among us, like our older persons.

The better I got to know my Badisa colleagues, the more convinced I became that I have joined an amazing team of hard-working,

knowledgeable and committed people. Together, we are taking on the biggest international and collective challenge of our generation, and we are doing this with compassion. But back to my first few months on the job.

I would never in my wildest dreams have thought that I would become part of such a dynamic team of people (in the Badisa group). The depth (without exaggerating) and support that I have received as a newcomer from the individuals on Badisa’s Management Programme and from my co-managers was a real revelation to me. I did not expect this.

Would I take up this position again if I had known what was waiting for us on 1 January 2020? The answer is easy: “Yes, most certainly. I will enthusiastically take up the reins at Huis Nuweland again!”

I enjoy my position with all its new and unique challenges. I enjoy the residents, staff and their families (most of the time;-), and I enjoy finding my feet in the Badisa family. I am grateful that I have answered this calling. It was meant to be. May we all work together to pave the way for those who will be following us. Together, we need to make sure that we adapt to the rapidly changing world in which we live. We need to urgently look at “active ageing” in a non-discriminatory way and ensure that we encourage this and live this on all levels.

Long live Huis Nuweland! Long live Badisa!

Pieter Swanepoel
Manager: Huis Nuweland



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The solar solution for Huis Nuweland – a real ‘feel good’ and ‘do good’ journey

During 2019, after the successful drilling exercise for our own water the previous year, the Board of Huis Nuweland, with the help of local academics and input from volunteering engineers, investigated how renewable energy can be harvested to our advantage.

After considerable research, AWPpower was appointed to implement a grid-tied solar solution. (The grid-tied solution was due to the fact that we were on ‘shared’ and not ‘dedicated’ power supply.) In November 2019 our solar system was finally installed. This included a 20kVa inverter combined with 21.87kWp of roof-mounted solar PV modules.

Our aim was to reduce our daily consumption of electricity from the grid. We ensured that any excess energy could in future be exported to the grid. Apart from the obvious daily savings, Huis Nuweland has drastically reduced its carbon footprint. This was an intervention that the residents of Huis Nuweland appreciated on more than one level. When the project was finally signed off by the independent engineers and switched on by the City Council of Cape Town in January 2020, a cork or two made its way into the blue sky where the sun was aiming its rays at our roof to generate more than 120 Kilowatt on that first day. Not too shabby!

A story of hope: Ruyterwacht Senior Centre

At Ruyterwacht Senior Centre, we genuinely care for our members, the environment and this beautiful country in which we are privileged to live. We heard about the huge project launched by Boplaas Winery near Calitzdorp to plant one million spekboom trees over the next five years. We saw this as an opportunity to do our bit for the environment and also to use this as a fundraising opportunity for the centre.

On 11 February 2020, we received 200 spekboom cuttings from Boplaas, and our members decided to get their hands dirty. At a gathering of members, we planted the cuttings into pots. The members then took the pots home to nurture the plants.

Once the spekboom plants are big enough, we will sell them to raise funds for the centre to help us cover the monthly costs of the meals we provide to our members. In this way, we are helping to make the earth a better place and we are sponsoring those members who cannot afford meals.

Solar panels at Huis Nuweland



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Plumstead Rusoord (PlumRus) and URC congregations establish service centre for the elderly

Various churches support Badisa's work. But we would like to tell you more about the URC congregations that established a service centre for the elderly together with Plumstead Rusoord.

PlumRus Community Service Centre was founded in collaboration with UR Church Lavender Hill and UR Church Retreat. This service centre provides services to older persons in the Plumstead area. The membership fee is only R10 per year, which makes it affordable and accessible to most people.

The elderly gather in the congregation's church hall. This is where they receive essential clinic services and meals, and where they can participate in stimulating activities, outings and religious programmes. Indeed, we believe that service centres are the solution for effective old-age care in South Africa where the number of ageing people is growing rapidly.

Rhodene Koense, manager at the service centre, would like to thank the following people:

- Rev Randal Wessels, chairperson of the URC ring, and other members of the ring in Wynberg for their support
- Rev Arendse and the Council of URC Lavender Hill and Rev Sneiders and the Council of URC Retreat for the use of their facilities to render our services, and for helping us spread the word about the centre
- Dr Llewelyn McMaster who hosted the One Hour for Jesus event at Plumstead Rusoord, conveying a meaningful message to our residents, members and staff.





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SERVICE DELIVERY: **SUBSTANCE ABUSE**

The global drug problem and response to this continue to present challenges to the health, safety and well-being of people in South Africa. The country has become a consumer, producer and transit country for drugs. Socioeconomic factors such as poverty, inequality and unemployment remain key contributing elements to the increasing use of drugs and the development of substance disorders. The growing demand for drugs causes an increase in drug manufacturing, smuggling through ports of entry, drug dealing and drug consumption. The illicit trade in psychoactive drugs and criminal enterprises pose a threat to the safety and well-being of South Africans, and a significant hazard to economic growth, sustainable development and national security.

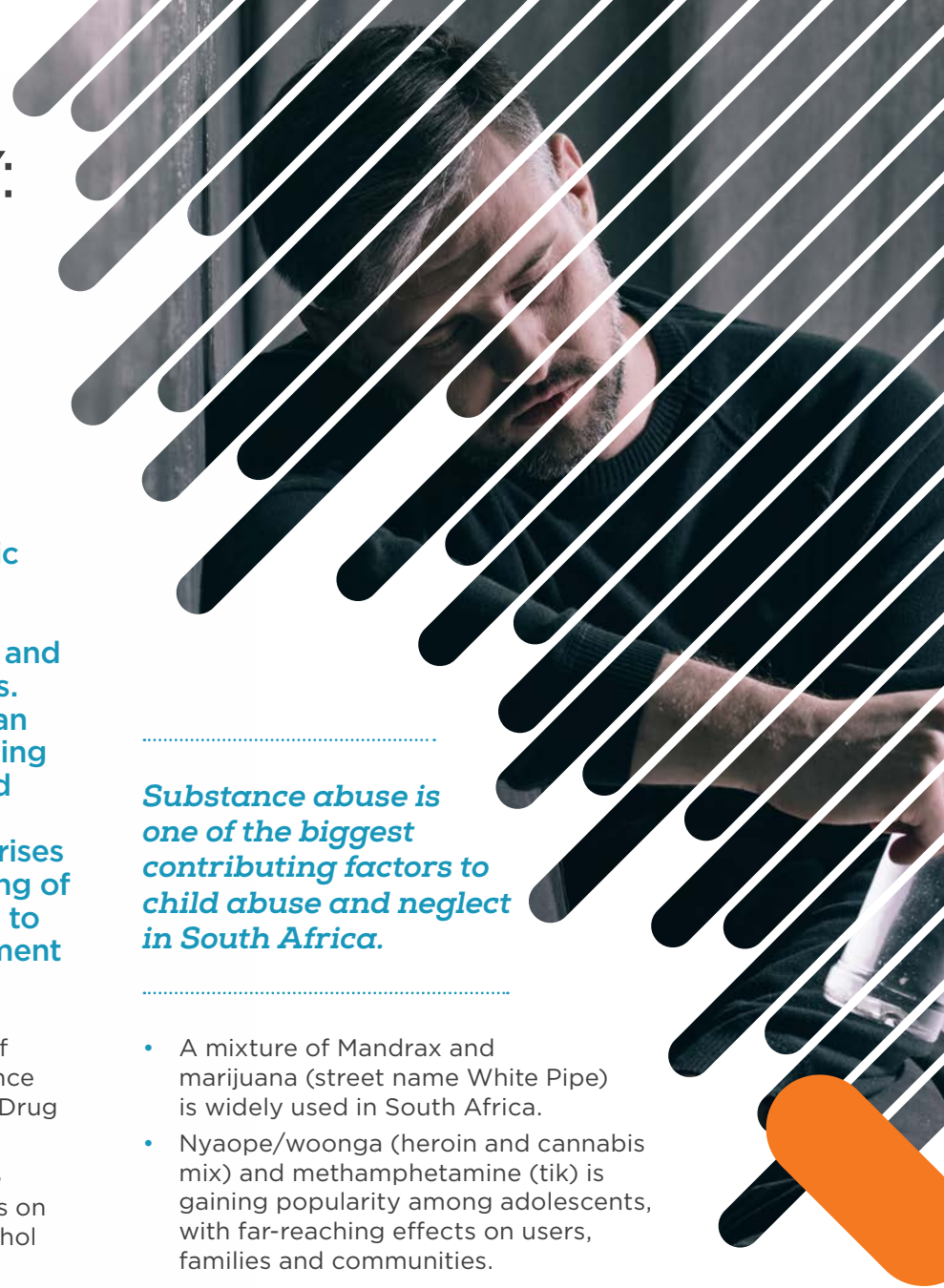
While South Africans are using the same kinds of drugs as the rest of the world, there is a preference for the following drugs in this country (National Drug Master Plan, 4th Edition, 2019-2024):

- Alcohol is the most widely used psychoactive substance in the country. Up to 58% of deaths on South African roads can be attributed to alcohol consumption.
- Cannabis is by far the most frequently used illicit drug on South African streets, specifically among youth.

Substance abuse is one of the biggest contributing factors to child abuse and neglect in South Africa.

- A mixture of Mandrax and marijuana (street name White Pipe) is widely used in South Africa.
- Nyaope/woonga (heroin and cannabis mix) and methamphetamine (tik) is gaining popularity among adolescents, with far-reaching effects on users, families and communities.

All of the above are used in Badisa's areas of operation, with substance abuse as one of the biggest contributing factors to child abuse and neglect.





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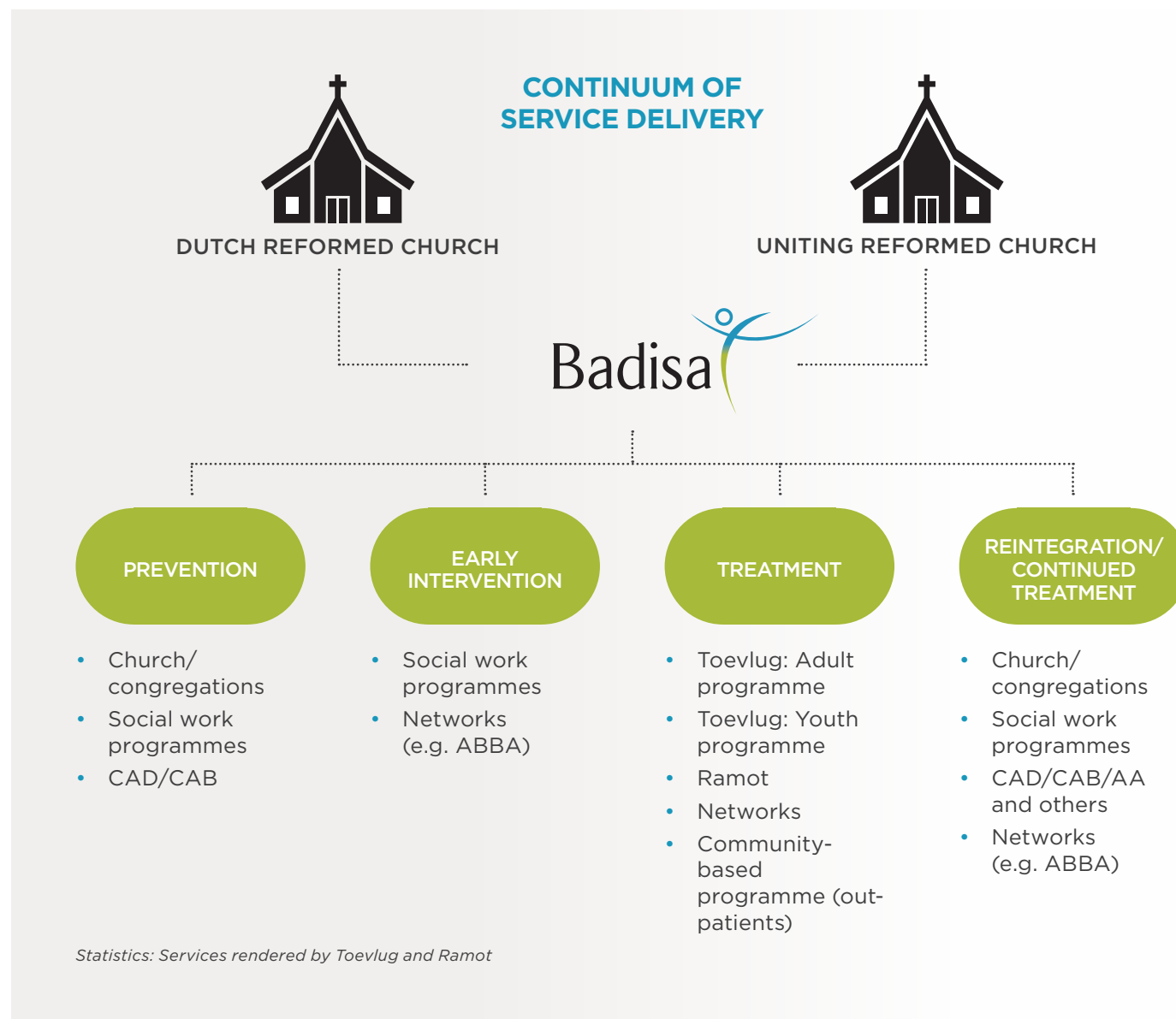
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The Badisa response to substance abuse can be illustrated as follows:





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Awareness raising and prevention included radio talks on RSG and community radio stations, as well as our appearance on the Groot Ontbyt talk show on TV. Newsletters were sent out and various information sessions were hosted at churches, workplaces and other forums. It is difficult to determine the size of the target group we have reached, but we estimate this to be 150 000 people.

	IN-PATIENT TREATMENT		OUT-PATIENT TREATMENT	
	ALCOHOL	DRUGS	ALCOHOL	DRUGS
Adults	187	545	32	63
Youths	0	89	5	105



1 026

Total reached
through treatment

6 137

Reintegration and
continued treatment

4 055

Services rendered through
social work programmes

Ramot Treatment Centre is a programme of Badisa that assists individuals and their families who are addicted to substances. Over the past year, most of the addictions we have seen were related to alcohol, methamphetamine and heroin. There is a correlation between age and substance of choice.

We have also had many highlights over the past year as we are always looking for innovative ways to offer hope, and to continue to make a difference in the lives of individuals and their families. Ramot assists with rehabilitation as well as the reunification of families.

One special story of hope is about a service user who came to Ramot wanting to change his life, after failing his last attempt at another rehabilitation centre three months previously. He found himself trapped in gangsterism and substance use without any hope. Through our programme, he was able to let go of his past and start on his journey towards recovery. Today, he is about to reach his one-year milestone and has welcomed a new addition to his family. He can now be the father and husband that he always wanted to be. The staff of Ramot is grateful to have played a role in his journey.

We are always looking for ways to become more involved in communities, which is why we also use social media for specific events. For example, on Valentine's Day we ran a campaign with this message: "Ramot says NO! to drugs and YES! to love." This was aimed at reminding our service users from the past that loving yourself and recovery is possible.

Ramot and Toevlug are affiliated organisations of the South African National Council on Alcoholism and Drug Dependence (SANCA). The benefit of our SANCA membership is the platform it offers to negotiate with medical aid funds, on executive level, about patient fees. Another benefit is the provision of aftercare programmes and out-patient programmes. The roll-out and implementation of this material will comply with the requirements of medical aid schemes and provide for the future requirements of the Department of Social Development.

We are operating in a challenging and ever-changing environment. We believe that – through our strategies of physical renovation, programme changes and the targeting of referral agents – we will be able to make the centres more attractive to medical aid patients as well as private and subsidised patients, allowing us to provide in the demand for such services.



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SERVICE DELIVERY: EARLY CHILDHOOD DEVELOPMENT

Badisa has prioritised early childhood development (ECD) as a strategy to fight poverty and help eradicate inequality. One of the main focus areas of the organisation is to enhance its service offering and adopt a comprehensive development approach via mutually beneficial partnerships. Therefore, closer cooperation between Diaconia, a service group of the Dutch Reformed Church (Western Cape) and Uniting Reformed Church (Cape), and Badisa was inevitable, especially as the church identified ECD as a focus area in 2015 and was looking for ways in which to extend the impact of community involvement through ministry.

Diaconia focuses on the congregational diaconate, while Badisa's services are managed from a community development perspective. Together, they form a sound platform to unlock the capacity of the church, make service delivery more sustainable and specialised, and create synergy that can only benefit the communities they serve.

Liaison between Diaconia and Badisa can lead to stronger collaboration. This became clear in joint discussions on the National Development Plan (NDP). As both entities are key role players in civil society, they have realised that their developmentally focused roles dovetail perfectly with the objectives of missional transformation.



"Don't judge each day by the harvest you reap but by the seeds you plant."

– Robert Louis Stevenson





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Little Seeds: Early Childhood Development

The acknowledgement of collaborative options led Diaconia and Badisa to adopt an Integrated Service Delivery Model that encompasses various levels of intervention and the realisation that the congregation and the formal organisation are extensions of each entity's forms of engagement and ways to achieve goals. Closer cooperation led to the birth of a brand new ECD programme jointly implemented by Diaconia and Badisa, and aptly called Little Seeds. This divine collaboration between Diaconia and Badisa is planted in faith, nurtured by sound infrastructure and support, and allowed to thrive in an environment filled with potential and opportunity.

With roots firmly and collaboratively planted, the new ECD unit, Little Seeds, was launched in May 2019 and serves as a comprehensive one-stop service. Prevention and early intervention form the foundational approach to this service. Current services rendered by Diaconia and Badisa encompass the nurturing and development of children up to nine years of age. Badisa's branches and the benefits of its fruit are enhanced by the service offering of Little Seeds. In a fertile and flourishing environment, Diaconia's overall mission is brought to life in a very real and practical way, impacting society's most vulnerable, children. As a unit, Little Seeds offers the protection, shade and nourishment from which future generations can benefit.

A practical example of this was the training of 40 women in the Eastern Cape, providing them with drawstring bags (dubbed mustard seed bags) containing basic materials and a manual on how to make their own educational toys. The women could then use the toys to teach children through play in any location, ranging from a tree to a church hall.

Awareness and advocacy interventions like workshops, exhibitions, talks and one-on-one consultations, and the distribution of educational material on digital platforms served as a catalyst for communities and

congregations alike, enabling them to support early childhood development initiatives throughout the year.

SmartStart, aimed at establishing community-based play and day care groups, highly commended Little Seeds/Diaconia (as regional franchisor) at the annual awards ceremony Night of the Stars for their effort to help establish access to quality, affordable ECD through a network of congregations, Badisa programmes, coaches, clubs and franchisees.

The **daymother project** managed by the Badisa programmes still proves to be a scalable community-based day care alternative as it offers children access to stimulation and development in a safe environment.

The **Little Seeds Reading Group** initiative equips and supports congregants and community members, young and old, to establish reading groups for children. As part of this initiative, 4 000 books were distributed to libraries and reading groups across the Western Cape.

MAKING
MUSTARD SEED
BAGS





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In the midst of economic pressure and the growing demand for affordable, quality day care and aftercare services, our programmes help to provide the building blocks for early childhood development. One of the highlights of the year was the inauguration of the newly built Malikhanye Crèche in Wolseley, which bears testimony to the combined efforts of government, civil society, donors and volunteers to create a facility that is a true asset to the community.

Little Seeds is still in its early stages of becoming a silver-bullet initiative in the field of early childhood development. Yet, it already shows potential to consistently deliver on its mandate of supporting children in the Cape Region to grow, thrive and reach their full potential.

We are currently rendering services in the following areas:

SmartStart

Kakamas, Citrusdal, Paarl, Wellington, Rawsonville, De Doorns, Touws River, Laingsburg, Oudtshoorn, Mossel Bay, Riversdal, Heidelberg, Kuils River, Strand and Tygerberg.

Little Seeds Reading Groups

21 communities, 11 Dutch Reformed/Uniting Reformed congregations: Grabouw, Bellville, Sutherland, Elsiesrivier, Fisantekraal, Oudtshoorn, Klapmuts, De Doorns, Citrusdal, Ceres (Op die Berg), Rawsonville, Atlantis, Delft, Herold, Leeu-Gamka, Ceres and Koringberg.

Badisa Day Care Centres

Beaufort West, Bellville, Caledon, Ceres, Colesberg, De Doorns, Eendekuil, George, Hartenbos, Koue Bokkeveld, Malmesbury, Riviersonderend, Saron, Stilbaai, Porterville, Vasco and Wolseley.

little
seeds
watch us grow

A JOINT INITIATIVE OF BADISA & DIACONIA

MALIKHANYE
CRÈCHE IN
WOLSELEY

ECD SERVICE STATISTICS



1 313
Day care
centres



326
Aftercare
centres



1 400
SmartStart



368
Daymother
project



2 222
Reading
groups



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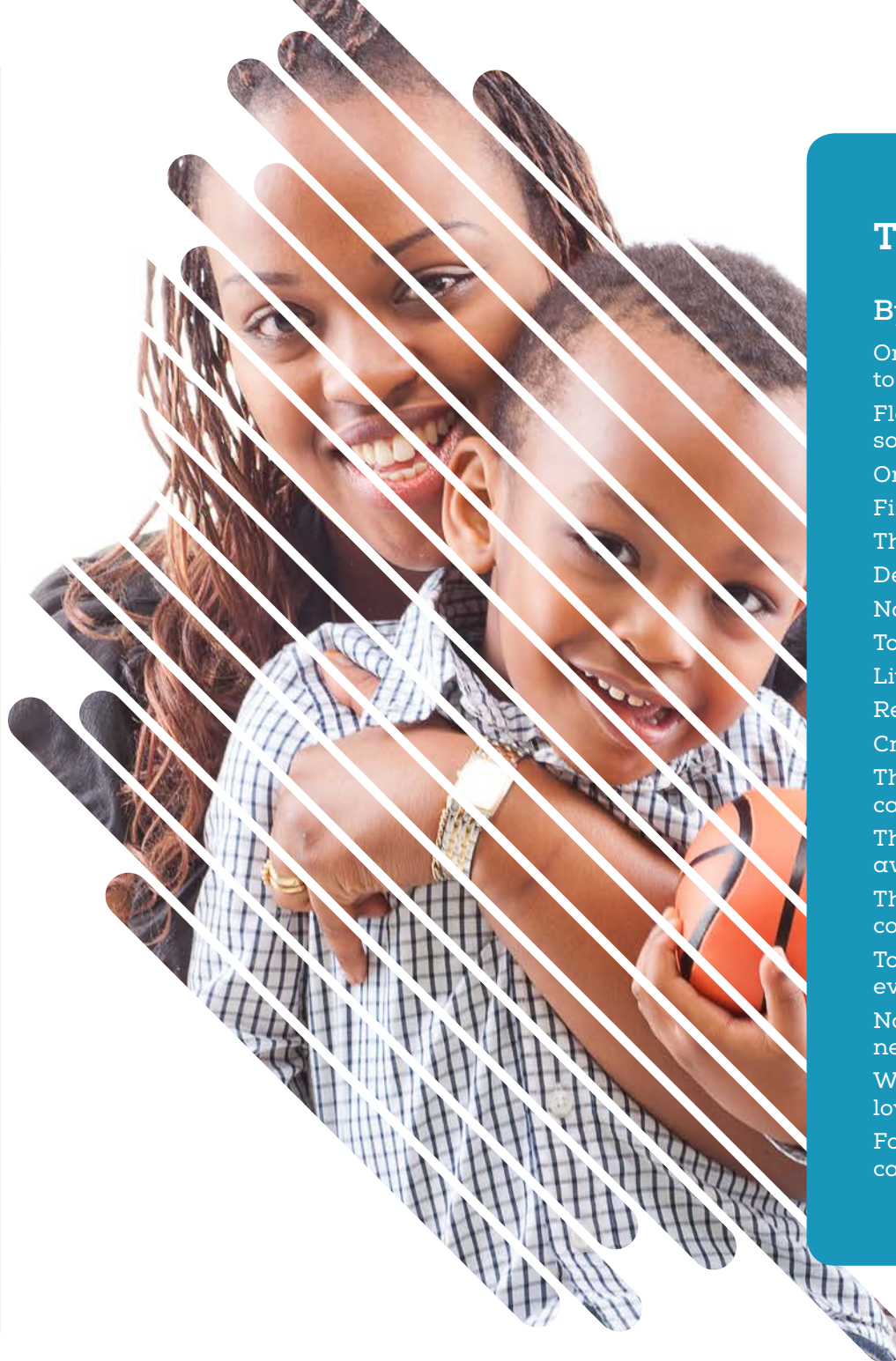
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The Harvest

By Ronelle Anthony Jones

On a radiant morning, a little seed falls
to the ground

Floating down gently, making just a tiny
sound

Once it reached the spot it settles within
Finding its groove so life can begin

The seed starts out, buried in the dark
Deep in the soil, after hitting its mark

Now all that's left is to add the water

To make it grow, according to Life's order

Little Seeds sees the child as the seed
Ready to receive, to fulfil the need

Creating fertile soil with what we know
Then soaking it in Love so every child
can grow

The tiny ones are curious, then become
aware

Through play they reach out, with
confidence they dare

To touch and feel, interact and learn
every single day

Now every child is set on the right path,
never to stray

We teach with compassion, faith and
love and let it all just flow

For we believe in this simple truth, you
can only reap what you sow





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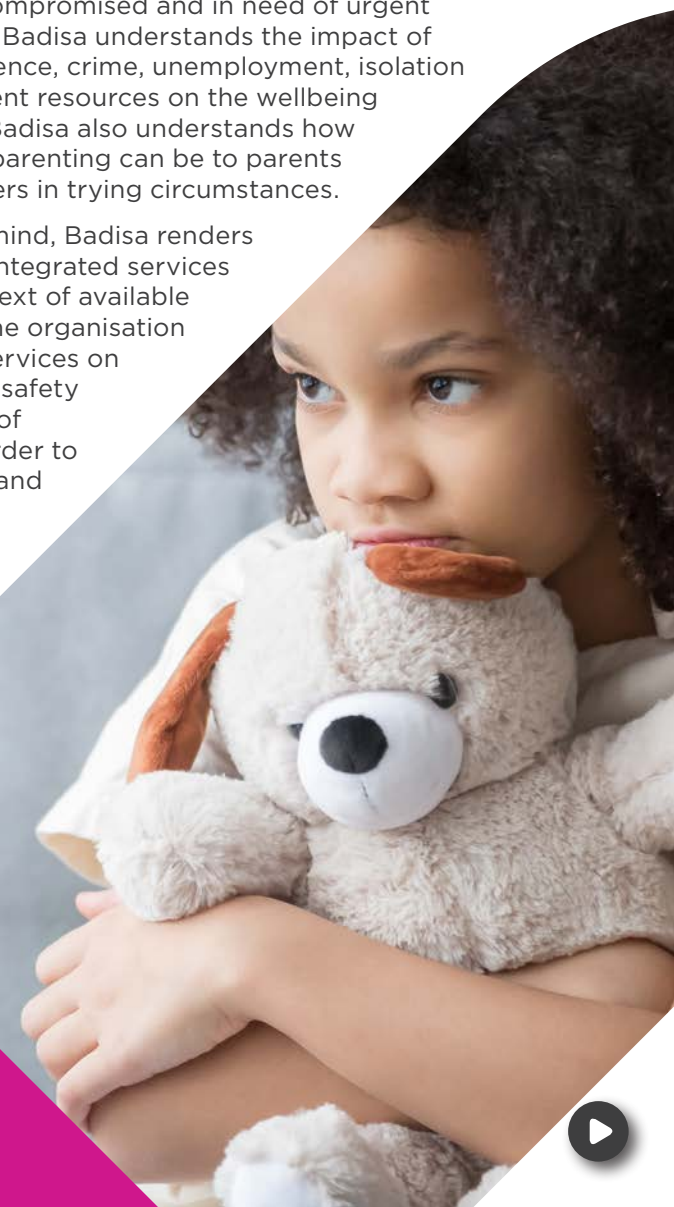
SERVICE DELIVERY: CHILD PROTECTION

According to statistics, there are 18.6 million children in South Africa of which 56% live in households that earn below the poverty line. Poverty-stricken people have limited funds to buy healthy food and provide adequate shelter to their children. Many of them also have limited access to health and education facilities. It has been indicated that 27% of children under five years of age are stunted, which is a sign of chronic malnutrition. Also, 58% of our children struggle to read fluently. It would then be realistic to conclude that half of South Africa's children are possibly subjected to insufficient nutrition, which has a direct impact on their ability to develop to their fullest potential on an educational level. These children start their educational careers with severe developmental delays.

It has further been indicated that 50% of the children in South Africa are subjected to some form of violence. Maltreatment of children is a common practice if one realises that 42% of our children are neglected or abused. Physical abuse of children is as high as 34.8%, with three children being murdered every day.

The well-being of the children in South Africa is severely compromised and in need of urgent intervention. Badisa understands the impact of poverty, violence, crime, unemployment, isolation and insufficient resources on the wellbeing of children. Badisa also understands how challenging parenting can be to parents and care givers in trying circumstances.

With this in mind, Badisa renders holistic and integrated services within a context of available resources. The organisation focuses its services on the care and safety (protection) of children in order to reduce risks and strengthen protective factors.





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Caring for children

Care covers various aspects of enhancing and protecting the well-being of children. It includes sufficient nutrition, adequate living conditions, and access to education together with encouragement to reach their full potential. It includes protecting children from harm and exploitation, respecting children's rights, developing their sense of responsibility, providing discipline in a humane manner from which children can learn and grow, and guiding them to make their own decisions according to their age and level of maturity. Badisa is fully aware of the challenges of parenting in the South African context, and wants to invest in parents and care givers with options and possibilities to enhance care on all levels.

On a micro level, Badisa assisted parents and care givers to love and nurture their children. Parents who have experienced challenges on any level of care have approached Badisa for intervention, support and assistance. Although Badisa was not able to solve all problems, the organisation helped to provide access to resources, strengthened parenting capabilities, and provided parents and care givers with options to solve care challenges.

In its support to families, the organisation helped with the development of parenting capabilities with emphasis on the following:

- Supporting healthy communication styles between family members
- Using non-violent and positive methods of discipline
- Emphasising the importance of family cohesion and support
- Providing sensitive, affectionate and positive parenting that is age and gender appropriate
- Informing parents and care givers of children's needs and development
- Encouraging closer relationships between care givers and children.

On a meso level, Badisa enhanced protective capacities in families and communities to limit the impact of risk factors to which children are exposed. Badisa interacted, where possible with communities, to collectively develop an understanding of sufficient care for children and to enhance their well-being.

In communities this was done through programmes focused on the following:

- Providing strong community leadership and involvement in the collective care responsibilities of communities
- Supporting communities with the development of ECD, aftercare and other relevant care programmes
- Offering holiday and life skills development programmes in communities and schools
- Providing moral regeneration programmes
- Assisting communities with ways to access services
- Providing information on the health and nutrition of children.

On a macro level, Badisa continued to interact with government and role players, including the two principal churches on a provincial level on the following topics:

- Providing parents and care givers with access to resources in order to enhance parenting on all levels – government and church
- Bringing services to communities, for example the registration of births
- Helping with children's access to education – many children leave school early in their secondary years and have trouble accessing other forms of education
- Providing services to parents and care givers where children present with challenging behaviour or have special needs.



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On all levels, Badisa invested in positive parenting skills for parents and care givers. This included the development of collective parenting and caring for children by communities. This was done in such a way that authorities realised the value of and committed themselves to protective parenting of vulnerable children. Badisa engaged with the media to raise awareness of positive parenting, advocating that the family remains the best care option for children.

Badisa's care services to children and families were rendered by 36 social work programmes, Little Seeds (early childhood development services), after-school programmes and Magdalena Huis (pregnancy counselling). During 2019/20, the organisation reached 81 580 children and families through direct service rendering.

Tending to the safety and protection of children

To be safe and protected is one of the important rights of children. Children should be protected against abuse, neglect and any form of ill treatment. They should also be protected from exploitation, degradation and exposure to harmful behaviour.

The protection and safety of children is firstly the responsibility of the parent or care giver. The protection and safety of children is also the responsibility of the community and broader society, which includes schools, playgrounds and churches. Badisa wants children to be safe in their families, communities and broader society. However, Badisa understands the many reasons why safety structures for children break down or are compromised, and children are left vulnerable in the care of their parents or care givers, or are trapped in violent situations at home or in communities.

The safe-keeping of children is an important objective of Badisa, not only as a designated child protection organisation but also as a bearer of the values of a faith-based organisation.

On a micro level, the staff of Badisa responded to every report about a child in need of protection. Where children in any care situation were exposed to ill treatment, Badisa implemented protective measures and intervened with safety protocols and services. All efforts are directed at family preservation. However, where these fail, alternative care options such as temporary safe care, foster care, placement in a child and youth care centre, or adoption were facilitated.

On a meso level, Badisa engaged with communities to develop and enhance community-based safety networks. In most instances communities accepted their collective responsibilities in keeping their children safe, and Badisa supported this strength in communities. Where communities had already implemented safe spaces for children, Badisa reached out, supported and strengthened their efforts. Where communities accepted their responsibility but needed guidance and advice, Badisa assisted with the necessary support. Badisa invested in resource development to assist communities with training of volunteers in child protection measures, strategies and the development of safe structures. Communities were particularly vulnerable to the violence created by gangsterism and became targets of violence in their efforts to protect children and other community members.

On a macro level, Badisa engaged with role players such as the Department of Social Development, the South African Police and local government on the safety of children in vulnerable communities. Government and civil society need to be reminded of their duty towards the collective protection of children across community borders. Badisa invested in media awareness campaigns to promote efforts aimed at the protection and safe-keeping of children.





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The organisation's child protection services included the following:

- Mediation and parenting plans
- Risk assessment when children were reported to be in need of care and protection
- Statutory intervention.

STATUTORY CARE SERVICES



2 299 families benefitted from the reunification of children with their biological/alternative families, and the reintegration with families and communities in the shortest possible time frame

ALTERNATIVE CARE



6 729 children were in
foster care



597 children were placed in
child and youth care centres



590 children, biological and adoptive parents used
adoption as permanent care option



490 244 children and families were reached with **child protection services**

Services were rendered by **36 social work programmes**, **five child and youth care centres**, and **Magdalena Home** (adoption).



521 876 persons were reached during 2019/20 by the organisation's **direct and indirect care and protection services to children and families**

Service rendering was supported by the Badisa Management Programme, aimed at regularly reviewing and updating organisational policies to ensure compliance with legislation and requirements from the Department of Social Development. Social Service professionals were also supported with regular supervision and consultation.

The 12 Managers' Social Services Programmes capacitated designated social service professionals through training to do the following:

- Identify opportunities to facilitate family and child care services in communities with high needs and little resources.
- Implement child protection services successfully when necessary.
- Implement the Children's Act in the best interest of all children reported.
- Understand and comply with the norms and standards as set out by the Department of Social Development.
- Understand and comply with the standard operating procedures as set out by the Department of Social Development.
- Build a knowledge and skills base to implement family and child protection services.
- Understand and implement good social work practice that complies with the Code of Ethics of the South African Council for Social Services Professions (SACSSP).


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Children Foundation



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A story of hope

A biological mother left her two-year-old son with her mother (the maternal grandmother) to go and look for work in the Cape, and never again made contact with him. The family did not know who the biological father was.

When the grandmother passed away in 2016, the biological mother's sister, who also lived with the grandmother, took over the care of the little boy. In October 2019, the community brought it to the family's attention that the aunt was abusing the child. The child never wanted to acknowledge the allegations, telling the family that he can handle the "maltreatment". Next, Badisa's social worker performed a risk assessment and followed the statutory intervention process.

On the day that the boy was taken away from the aunt, she pushed him around and tried to intimidate him because he "complained". She swore at the social worker and insulted her, saying that she, as the child's carer, covered all the child's costs. She would not allow the boy to take along anything that she had bought him. Only once the social worker intervened, did she allow the child to pack his clothes and belongings in a black bag before going to the safety parents.

The boy was mistreated physically and emotionally. He mentioned that they stopped hitting him since December, provided he did all the tasks they gave him. Allegedly, the carer's

two daughters would hold him down so that she could hit and pinch him. The community members told the boy it is better to do as he was told to prevent the abuse – until they could no longer witness it and reported it.

The boy is currently doing very well in the foster parents' care. His self-confidence and self-esteem are growing in an environment where he is receiving unconditional acceptance and care.





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SERVICE DELIVERY: **ADOPTION AND PREGNANCY COUNSELLING**

Magdalena Home is a specialist programme of Badisa providing counselling and support to vulnerable pregnant girls and women. This is achieved through a day care programme as well as an out-patient programme.

Magdalena Home was inaugurated on 10 October 1902, based on the vision of church leaders to provide vulnerable pregnant women with a safe haven, and by doing this, to give effect to God's promise that he will not break a bruised reed.

Since then, Magdalena Home witnessed various global events, like the Anglo Boer War (1899-1902), First World War (1914-1918), Second World War (1939-1945), the Spanish Flu (1918) and the Great Depression (1929-1933) – all the while providing hope to thousands of pregnant women in need. At the same time, Magdalena Home helped numerous childless couples to experience the joy and blessing of parenthood. Many challenges had to be overcome but with God's unfailing grace, Magdalena Home has always been guided to follow the right path.

In December 2019, the World Health Organization (WHO) classified the coronavirus as a global pandemic. The world came to standstill, millions of people became sick and thousands lost loved ones

due to the virus. The economy is in a crisis, with no one knowing what the real impact of the pandemic will be. We hear about a "new normal" and add words such as social distancing and PPE (personal protective equipment) to our vocabulary. Fear of physical contact has become a reality, and wearing masks has become compulsory.

Once again, we find ourselves sitting at God's feet, asking: Where to now, Lord? This is when I remind myself of the reason why Magdalena Home was established, and of her colourful history. I am excited to be part of writing a new chapter for this home.





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We have an ethical responsibility to offer support to vulnerable pregnant women in need during this crisis period. This has led to the creative adaptation of the Isiqalo Day Programme and the adoption programme. During this time, we have succeeded in providing support to 50 pregnant women via this programme, using online counselling and guidance, compiling visual and creative parenting booklets, and providing food parcels. This support is based on the philosophy that the First Thousand Days is one of the most crucial times in the life of a child. Since 2014, the Isiqalo Day Programme has been supporting pregnant women and their babies by focusing on feeding, health care, training, antenatal care, the prevention of unplanned pregnancies, and awareness of HIV/Aids, TB and Covid-19, parenting skills, counselling, and the development of life skills and entrepreneurial skills.

Research has shown that if pregnant women can get access to good nutrition and support during pregnancy, it can have a significant impact on the birth of a healthy baby and the child's potential in later years.

One of the 50 pregnant women who have joined the programme during the past year, shared her experience: "Firstly, I would like to honour God as he has put me on this wonderful path. I have learnt so much within this short space of time and this has changed my life. When I arrived at Magdalena Home, I never knew God would touch me in this profound way. I have learned to become a good role model and mother to my children, and to be a successful woman. The Isiqalo Day Programme changed my life. I have gone through a lot of trauma in my life, and would like to thank everyone at Magdalena Home who have helped me to process this."

Adoption services

Magdalena Home and Badisa's social work offices provide accredited and specialised adoption services.

The main objectives are to provide adoption as a permanent and long-term placement option for children in order to:

- Provide parents with skills to act as responsible parents
- Address social issues in the community and raise adoption awareness
- Provide specialist guidance to social workers in the bigger organisation.

Adoption services include:

- Counselling of birth parents
- Recruitment and screening of adoptive parents
- Information sessions and community awareness programmes
- Placement of children, and taking care of the legal procedures in terms of the Children's Act
- After care/psycho-social support.

The above services are rendered within priority areas and are accessible to the community. The centre liaises closely with the Adoption Coalition in terms of minimum standards as well as the Department of Social Development regarding legal requirements. The centre adheres to the Children's Act, and social workers are all accredited to do adoption work. Highly professional services help to ensure a sustainable programme.





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Dear Birth Mom

1 April 2020

You know, I can think of so many words, and yet it is almost impossible to write this letter without getting tears on my laptop or sounding mushy. How does one thank someone who has made the biggest sacrifice for our happiness? Baby boy has so many people that love him. What's more, he has parents who were willing to make a difficult choice for him to have love and happiness.

In my heart, I call him our Samuel child, even though this is not his name on paper. I tell him about his story, and about the prophet (and he understands, even though he is only seven months old!). In any case, I start with the story of Hannah who pleaded with God to have a child. Later, she gave Samuel to Elijah where he was raised in God's temple.

We prayed to God for our Samuel child. When we heard that we were approved for the waiting list, we immediately started to prepare the nursery. Paint, new curtains, cot and mosquito net for the ostrich-sized mosquitos we have around here. Everything grey and white because we did not know whether it would be blue or pink, and neither did we know when! When I shared the news with the neighbours, they handed us a wooden rocking chair over the fence – that's the way small-town folks are.

I am telling you this because I really want you to know how we prayed for our baby. We prayed in his room, pleading, crying and, most of all, speaking life to our path with adoption. When I felt it would never happen for us, I prayed for our child and his birth family. Because it would

happen, and our child would be healthy and the birth process would run smoothly and he will be kept safe. I remember asking God for a child that would serve as a soldier for his Kingdom, that would bring peace, no matter where he or she went, and that it must be a beautiful child. Just like Hannah, we pleaded with God for this child.

Just like in Samuel the prophet's life, a sacrifice had to be made, and you, dearest mother, had to make that incredibly brave decision. Know that this little boy is raised in a house where his mother and his father love him dearly. Our whole world revolves around him. Our families' worlds revolve around him! I get a scolding if I haven't posted a video of grandpa's little man on the family WhatsApp group by late afternoon. He is now growing up in a house where mom and dad worship God wholeheartedly, where all THREE sets of grandparents have prayed for him. They are spoiling him rotten. The moment he could stand up straight, grandpa brought him his first pair of "vellies" shoes.

As you know, he is now seven months old. You wouldn't believe how strong he is. He started crawling the week before he turned seven months. He now has two lower teeth, with the upper ones about to appear. He pulls himself up against the kitchen chairs and pushes them around in the kitchen. He has a healthy appetite and mom cooks all his food. His big treat is the piece of biltong that the uncle from the butchery gives him – it helps with the teething problems. His little body is strong, and so is his will power. His slogan in life is I WANT TO, I CAN, I WILL! When he sees something that he wants, he will push forward with his little body. He is a quick learner and he likes it when dad reads him a story.



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He grows quickly. We already have to buy size 12-18 month clothes for him. The people in town say he will become a famous rugby player, but I don't know if my heart will survive this. Hopefully, he will rather climb mountains with dad or ride mountain bikes with mom, but we'll see. If it is rugby, then this mom will keep praying on her knees.

His baby talk includes all kinds of new sounds. He is very good at entertaining himself when he wakes up after his afternoon nap. Then he welcomes us with a huge smile on his face and those big brown eyes. I wish I could press the pause button to stop him growing up so quickly ...

Before ending off my letter to you, I would like to tell you that I have been thinking a lot about my parting words to you. Psalm 37 came up a couple of times – do read it and think about it. Then there are these words that my mother-in-law regularly says to me: “And we know that in *all things* God works for the *good* of those who love him.” This is true. I can vouch for this.

All the best for your future plans. You deserve this.

Until we talk again ...

Mom, Dad and Baby Boy





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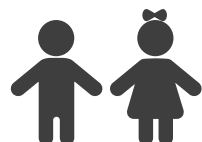
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SERVICE DELIVERY: CHILD AND YOUTH CARE CENTRES (CYCCS)

Did you know?

Collectively, our child and youth care centres have been providing services for 519 years:

- Durbanville Children's Home: 137 years
- Huis Andrew Murray: 122 years
- Herberg Children's Home: 101 years
- Huis Van Heerde: 100 years
- Steinthal: 59 years



31 MARCH 2020
597 children
and youths
in our centres in total

SINCE 15 MARCH 2020
NO new
admissions
due to Covid-19

Carin van der Merwe, Programme Manager at the Andrew Murray Home, wrote the following about service delivery at child and youth care centres (CYCCs):

"Programme-related services at child and youth care centres focus on key aspects such as the caring, healing and development of the child within a given time period and with the help of the resources at our disposal."



The Children's Act refers to a CYCC as a facility that provides residential care and helps children to develop outside the family set-up. The Act requires the CYCC's services to cover therapeutic and development programmes that include a wide range of services.

The programme teams at the centres consist of a programme manager, social workers, social auxiliary workers, child and youth care workers, and nursing staff. The services of helping professions such as psychologists, speech therapists, play therapists, forensic social workers and occupational therapists are contracted in and they make a significant contribution towards the children's growth and development.





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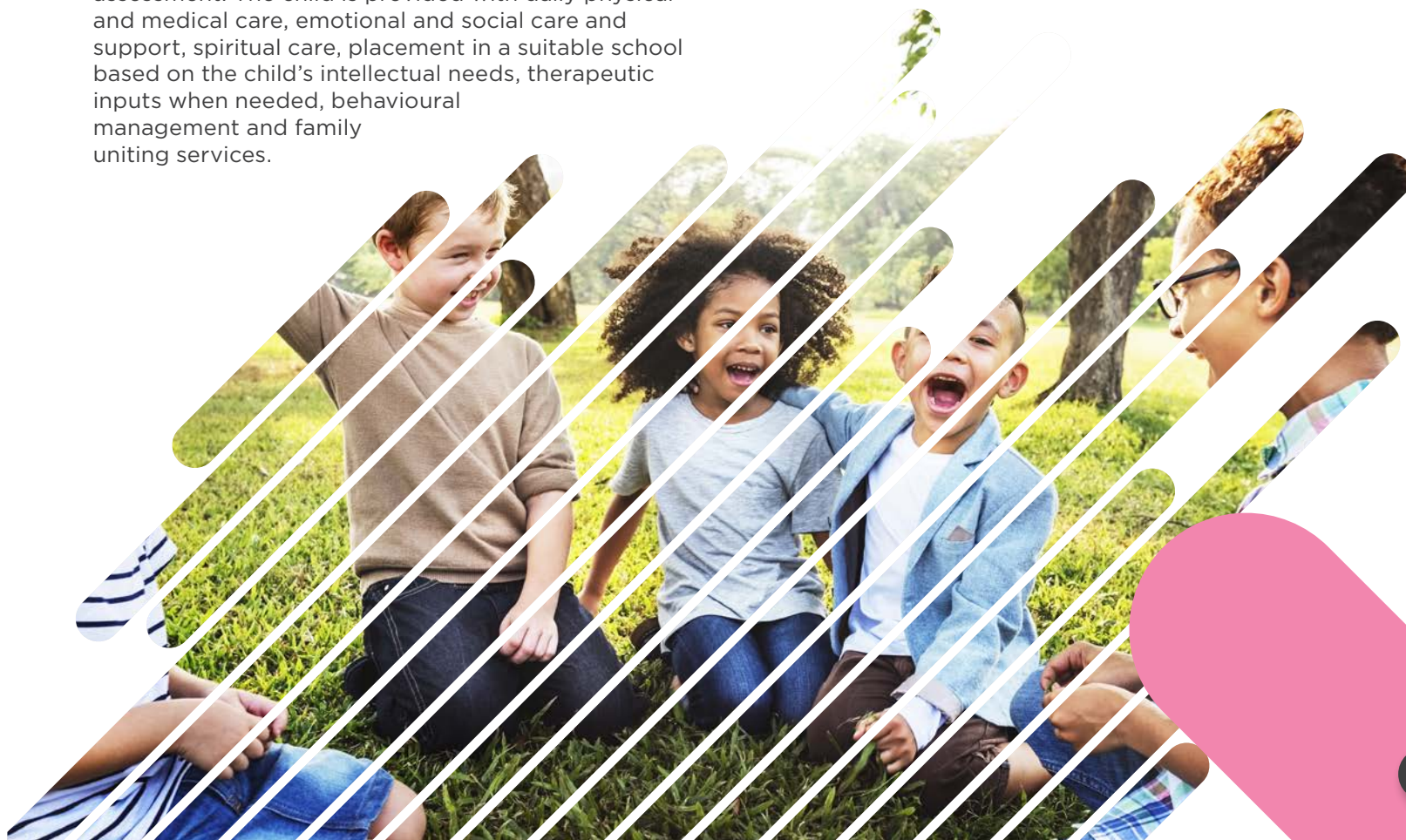


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Caring

Programmes include the physical, psychic, social, cognitive and religious care and development of the child. The involvement of the child starts before admission when the child and family visit the CYCC for a pre-admission assessment, giving the child the opportunity to become familiar with the centre and its rules and routines. This visit also provides the social workers with information about the child and the family in order to identify needs and place the child in the most appropriate home unit and group of children once the child joins the CYCC. This is followed by drawing up and implementing an individual development plan, and ongoing assessment. The child is provided with daily physical and medical care, emotional and social care and support, spiritual care, placement in a suitable school based on the child's intellectual needs, therapeutic inputs when needed, behavioural management and family uniting services.

Services to a child in a CYCC includes determining the child's permanency care as soon as possible as placement in a CYCC is not the ideal care option. Permanency planning includes reunification with the parents within the shortest possible time based on the quality of contact with the parents or family, weekend or holiday placements with parents, as well as the parents' ability to provide for the child's needs. Should the parents' circumstances not allow placing the child back in their care, foster care or even adoption or long-term placement in a CYCC can be considered.





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Healing

By the time children are admitted to CYCCs, they have already experienced a significant amount of trauma. This leads to the manifestation of certain behaviours. When children are removed from their parents, family or other care situations, most of them experience grieving and loss, rejection and bonding disorders. By this time, children have also formed certain perceptions about life and adults, which can impact their socialisation and relationships with others. The child's life cycle has therefore been interrupted because of the trauma.

A child's broken cycle develops as follows:



The healing process is multi-dimensional. To identify the child's individual development needs and to offer a solution, we use the assessment model for the development of strengths. The Circle of Hope philosophy is then used "to make whole":



When these four components in a child's life can be repaired, there is the possibility that the child can have a successful adult life.



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Development

Development happens in the moment as well as in the long term. While children are in the care of a CYCC, attention is given to various aspects of their development in order to help them reach their full potential. There is a strong focus on their individual development needs, talent and interests, and they are exposed to various programmes to help discover themselves and find out who they would like to become.

Embracing Christian values is a priority, which is incorporated into their daily lives:

- Respect and loyalty
- Friendliness and courteousness
- Forgiving nature and fairness
- Unselfishness and sensitivity
- Honesty and responsibility
- Self-discipline and the development of potential
- Chastity and trustworthiness
- Peacefulness and courage.

Early childhood development

Early childhood development is offered to pre-school children to prepare them for integration into the community's facilities. The early childhood development programmes provide for the development and stimulation of toddlers and pre-school children through various activities. The programmes cover values, tidiness, discipline, physical exercise, singing and dancing, and intellectual growth.

Leadership development

A group of learners who have strong leadership skills and who can set an example for others, can potentially have a positive impact on a bigger group of learners and therefore make a difference. Children's forums consist of identified potential leaders who get the opportunity to grow their leadership potential and become role models for other children.

Tertiary education

Tertiary education can equip children for the labour market. Generous donors who support the Mentorship and Bursary Fund offer children the opportunity to obtain a degree or diploma at an acknowledged educational institution – based on the children's intellectual skills, interests and choices.

The key objective of competence-based service delivery is the child, and the comprehensive care of the child at the CYCC.



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Do you still remember me, Miss?

"Hi Miss, do you still remember me?
You were my social worker while I was
in the Children's Home."

These are the words that every social worker fears. Please let me remember who this is. It's a message that appears on Facebook Messenger. The name rings a bell, but not the surname.

"My surname is different now because I am married." Oh, thank goodness. Memories start flooding back. I remember her – she was a fragile young person who struggled to deal with the reality of being different yet strived on all other levels to be unique.

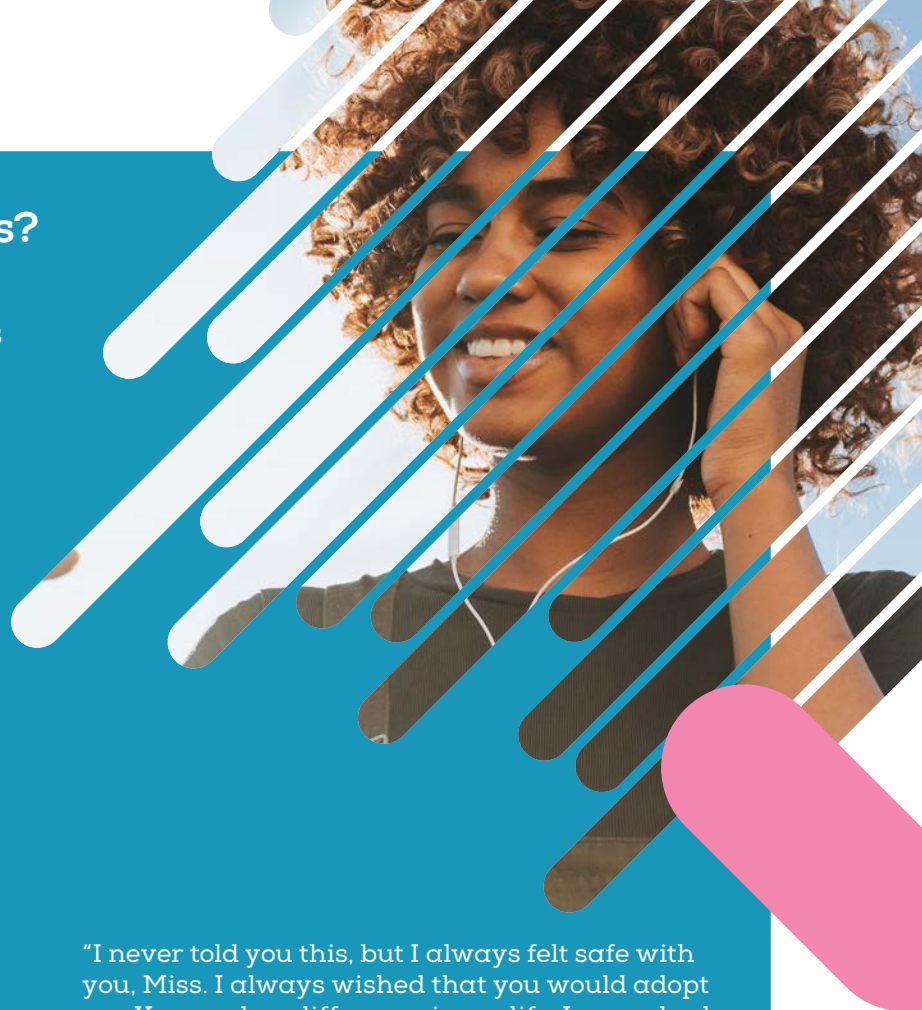
"Yes, of course I remember you," I reply. Aware of professional and social boundaries but at the same time needing to give her the confirmation that her childhood memories are safe and held in my mind.

"How are you doing? It must be about nine years since you left the Children's Home?"

"Yes, Miss. I can't believe it." She sends me a few photos and I become emotional at the realisation that she has grown up and become a beautiful young woman. Dressed in fine clothing and a smile that would make any mother proud. Sadly, the girl's mother was taken from her due to her own mental health struggles. The girl was admitted to the Children's Home at the difficult age of 13 years and fought to be "normal" in every sense. My therapeutic journey with her was not about trying to find or be normal, but to embrace and celebrate her uniqueness.

"I never told you this, but I always felt safe with you, Miss. I always wished that you would adopt me. You made a difference in my life. I never had the chance to say sorry about all the mess. I am still seeing a psychologist, but I am making good progress. I would like to come and visit you in the Children's Home to catch up."

I am reminded that the Children's Home is not the ideal home; it is not their family. Yet, it is a place where children can feel safe and cared for. This makes it the most rewarding job to have. Almost 10 years later, I am honoured to be a part of her childhood memories and I am reminded why I chose this career in the first place!





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Durbanville Children's Home

The biggest challenge that Durbanville Children's Home has faced this year is the Covid-19 pandemic.

The Durbanville Children's Home has overcome a number of crises over the years, which has taught us to be flexible and resilient. Learnings from these past experiences are guiding us through the pandemic. A special thank you to all staff members who had to adapt to changed working hours, and who have had to sacrifice quality time with their own families in order to put the care and safety of our children first.

Our proudest moments of 2019/20 include the following:

- Five children participated in the SA wrestling championships, winning two gold medals.
- Two children participated in the SA karate championships.
- One of our super girls was selected as head girl of her school, and was awarded WP colours in wrestling, cross-country running and athletics.
- One of our boys was awarded WP colours in rugby and athletics, and represented WP at Craven Week.
- We had a 100% matric pass rate.
- Eight of our nine Grade R learners advanced to Grade 1.
- Four students are currently studying at tertiary institutions.
- Three children graduated from our bridging programme and are now employed.

New manager appointed at Huis Andrew Murray

On 31 January 2020, Huis Andrew Murray/Huis Van Heerde said good bye to Regardo Scholtz and his family after five years of service to the centres.

Regardo excelled in financial and strategic management. During 2019, under his guidance, Huis Van Heerde implemented a turn-around strategy within nine months. This strategy has resulted in increased financial sustainability and quality service delivery. Since January 2020, Huis Andrew Murray and Huis Van Heerde are being managed by one governing body and managerial team.

On 4 May 2020, Jaco Holzhausen has been appointed as manager of the two centres. He hails from Prieska and holds a BCom Hons degree from the University of the Free State. He started off his career in banking. He also lectured part-time at the University of the Free State's business school and managed a centre for disabled adults in Bloemfontein.



Jaco
Holzhausen,
the new manager
of Huis Andrew
Murray



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Huis van Heerde

Huis van Heerde is a registered child and youth care centre (children's home) that provides residential care to 70 children.

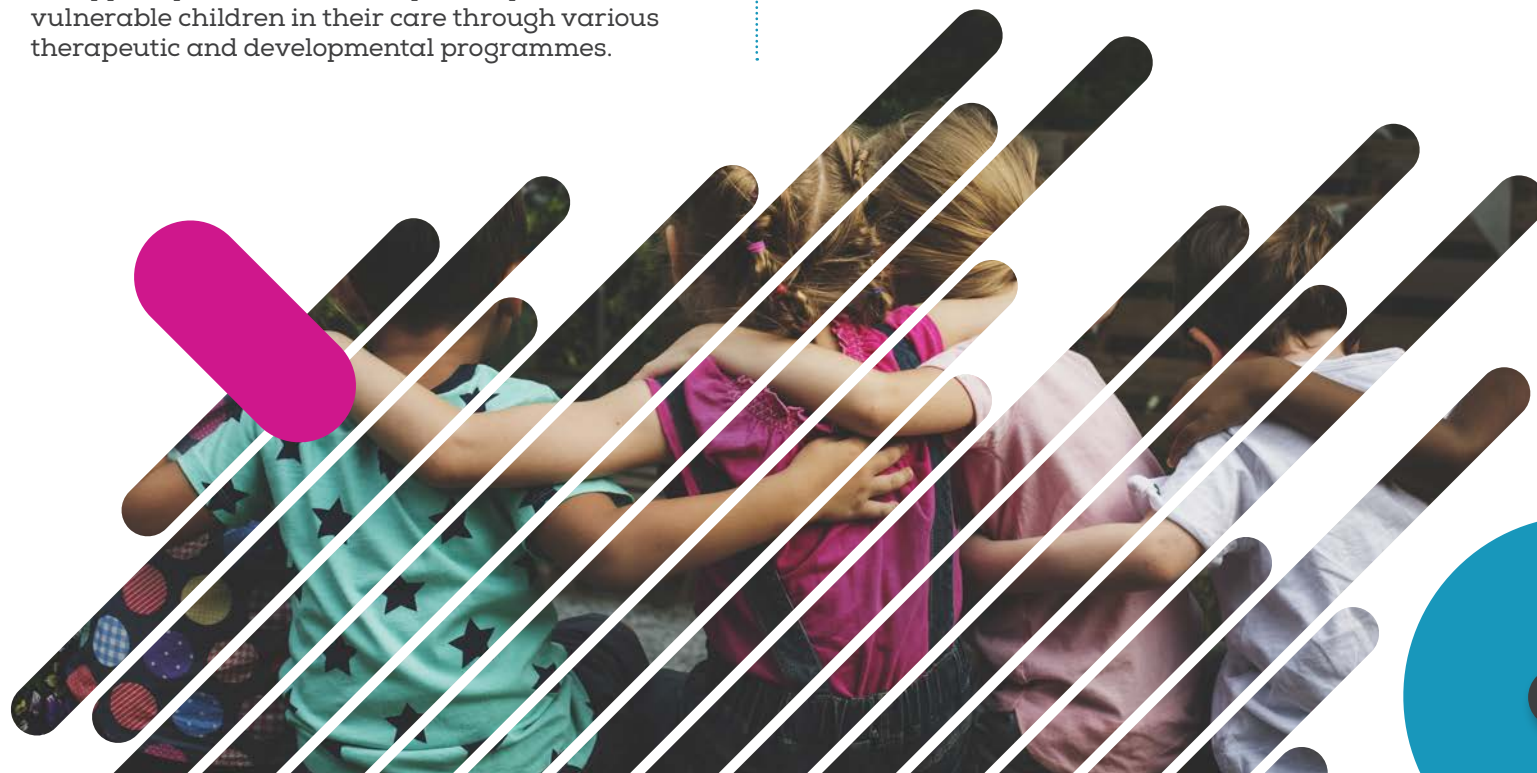
The home's 100-year anniversary is a great achievement. In May 2020, we started our celebrations with a thanksgiving service at the Dutch Reformed Church in Moorreesburg. This will be followed by a high tea, black-tie dinner and auction in September, and a golf day and various projects (including two shoe box projects) for our children.

Huis van Heerde has seen it all – from the World Wars and apartheid to what is happening today. The home opened its doors in 1920 after the flu epidemic left many children homeless. Reverend Van Heerde, founder of Huis van Heerde, had the vision to support, protect and develop the orphaned and vulnerable children in their care through various therapeutic and developmental programmes.

The residential care programme focuses on family reunification, and works in partnership with child protection organisations, family members and the broader community to ensure that the children are returned home in the shortest time possible. The focus is on permanency planning for each child and on placing children within stable and loving homes, not only with biological parents but also in foster care, if possible, where they can get a sense of belonging and feel safe and secure.

The child and youth care centres also equip children with values and life skills they need to successfully integrate into a community when they leave the CYCC, allowing them to become well-adjusted young adults.

We want the children to have a dream for their future!





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SD: Substance Use

SD: Early Childhood Development

SD: Child Protection

SD: Adoption and Pregnancy
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SERVICE DELIVERY: PERSONS WITH DISABILITIES

“The myth of human independence helps us realise that being human can be defined not by commonly shared characteristics (e.g. high-level cognitive functioning), but by what all human beings are not. We are not immune to the injurious fragility of bone and brain; we are not of able mind and body permanence and we are ultimately never independent. Whilst still occupying a space on the fairly healthy end of the continuum, we may find it difficult to imagine ourselves in a future impaired, ill or injured state. But we must take cognisance of a universal human frailty so that we can face our own inescapable fragility with dignity ...” (African Journal on Disability, 2018).

Badisa’s service offering aimed at persons with disabilities consists of the delivery of services to adults with intellectual disabilities and blind and sight-impaired persons. The following statistics help to provide context:

SERVICES TO INTELLECTUALLY DISABLED PERSONS

- Alta du Toit Aftercare, Bellville
- Eljada Aftercare, Oudtshoorn
- Immanuel Centre, Steinkopf
- Vrederus Annex, Villiersdorp
- Care Centre, Riviersonderend



409 clients
at the programmes
for Intellectually
Disabled Persons



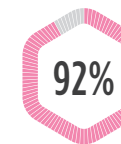
776 disabled
persons
are being served



917 children in
special-needs
schools are financially
supported by
sponsoring bodies



18% (73)
day care clients
82% (336)
residents at the facilities



92% of the
residents
are younger than
60 years

INNOVATION FOR THE BLIND – WORCESTER



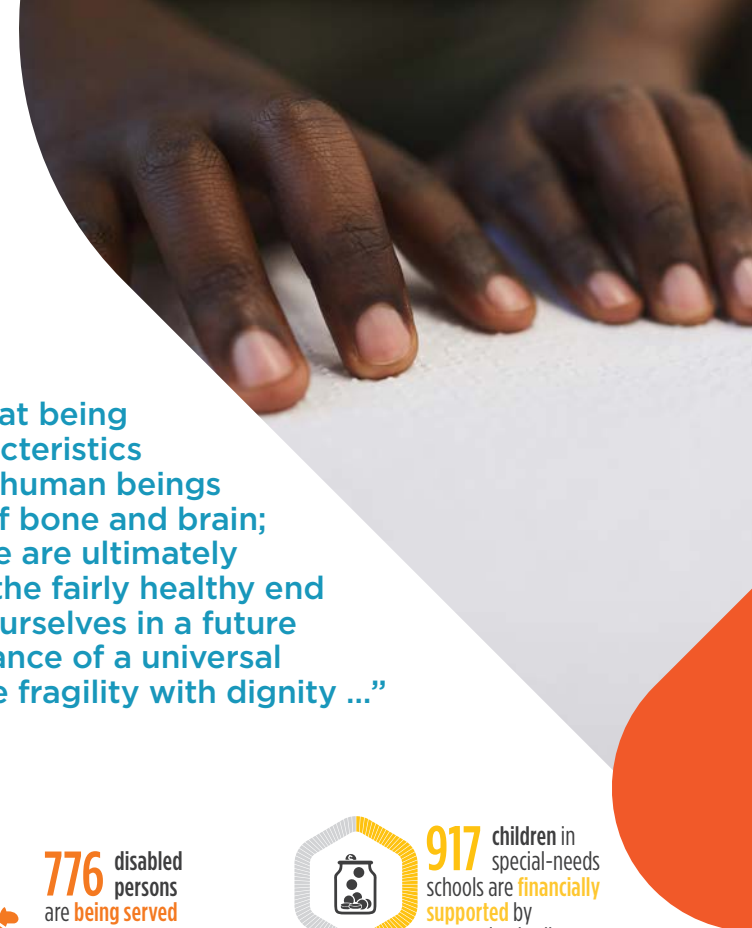
367 blind and sight-
impaired persons
make use of the residential
care and programmes



62% of the
residents
of are younger than
60 years



Training programmes
are also attended by
non-residential persons





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To ensure the delivery of relevant services in accordance with international policy and the changed needs of communities, Alta du Toit Aftercare and Innovation for the Blind started to liaise with Badisa in 2018 in order to determine their strategies in a collaborative way.

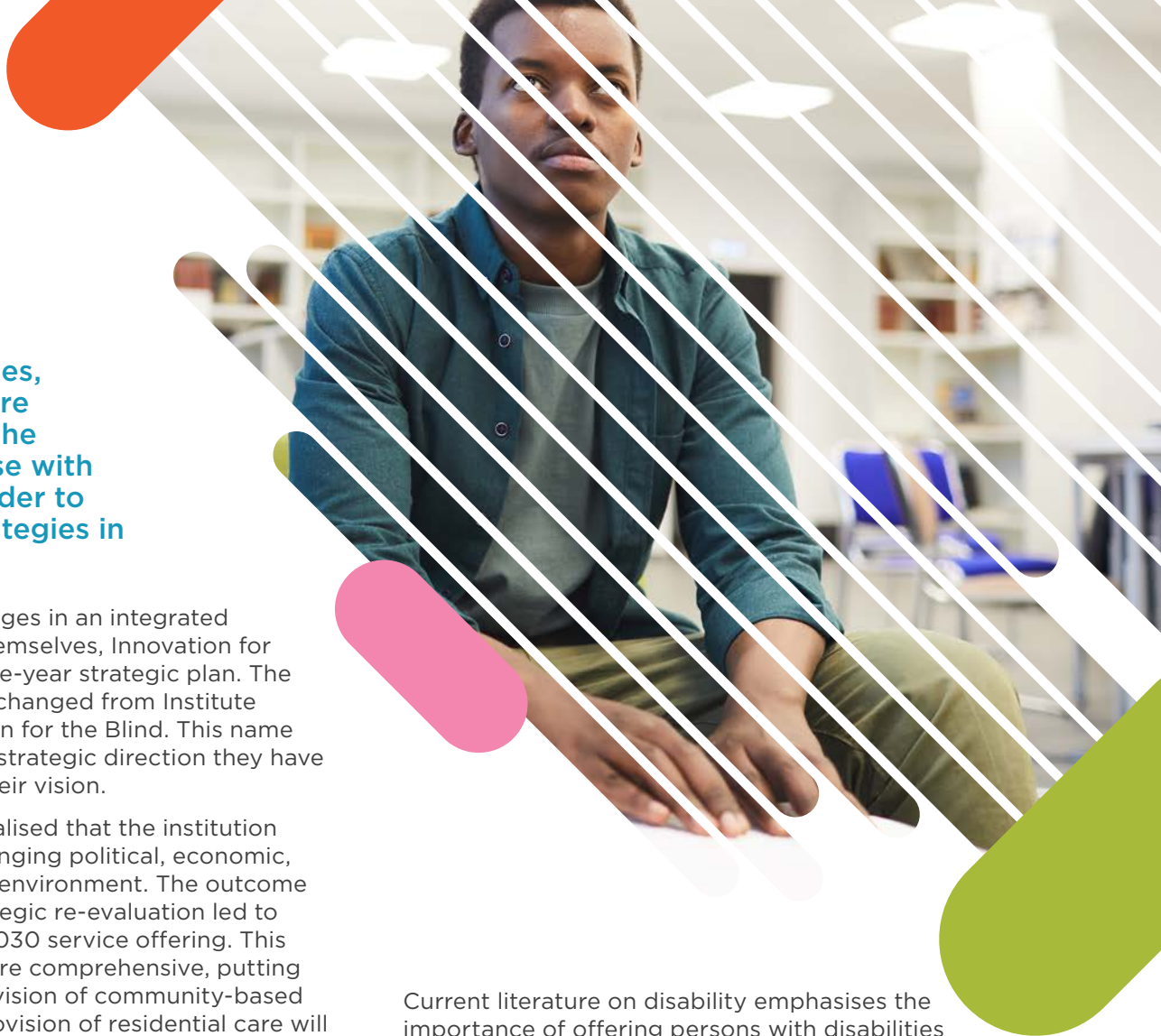
To deal with their challenges in an integrated way and to reposition themselves, Innovation for the Blind developed a five-year strategic plan. The programme's name was changed from Institute for the Blind to Innovation for the Blind. This name change reflects the new strategic direction they have taken to give effect to their vision.

Alta du Toit Aftercare realised that the institution had to align with the changing political, economic, social and technological environment. The outcome of the programme's strategic re-evaluation led to the development of its 2030 service offering. This service offering is far more comprehensive, putting the emphasis on the provision of community-based services although the provision of residential care will still form a key part of their services.

Badisa formulated a Strategic Policy Framework for the delivery of services to disabled persons. This framework takes into account the outcomes of the strategic processes of the above-mentioned two programmes, as well as the ability to provide strategic guidance to all programmes offering services to disabled persons. Badisa's strategic direction corresponds with international trends in this field.

Current literature on disability emphasises the importance of offering persons with disabilities the opportunity to participate in all aspects of life. Badisa therefore adopted the following vision for the rendering of services to persons with disabilities:

Integrated in society, differently abled people are enabled to participate equally and lead self-determined lives.





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In accordance with this vision, Badisa adheres to the following strategic guidelines:

Persons with disabilities and their families often have special knowledge and experience of the resources and mechanisms available to support them. Where possible, they should live and work in communities and stay with their families, allowing them to function and grow optimally.

Residential care should only be used where it is not possible for disabled persons to function within a family and community context, where people need protection against possible exploitation and neglect, and where continued specialised care and development is required.

Should residential care and development be regarded as the most suitable service offering, it should be underpinned by a model where the disabled person is not alienated from his/her family and the community, and where the family still takes primary responsibility for the disabled person's care and development.

Badisa's mainstream service offering includes the rendering of services to disabled persons, and specifically provides for this.

Persons with disabilities are part of families and of society, and must be included as valuable and appreciated members of these groupings. This must happen regardless of whether they live in residential facilities, attend day care programmes or use other community-based services.

Programmes develop services aimed at creating awareness and preventing disabilities, the early identification thereof and the provision of integrated services, which include the development of skills, in order to support people with disabilities and their families.

Where possible, disabled persons should be equipped and allowed to participate in economic activities in the open labour market. Where disabled persons cannot participate in such activities, a system of acknowledgement and reward must be implemented to facilitate the development of skills and delivery of products.

Where the residential care is of a long-term nature, it must be based on the multi-disciplinary assessment of each person and provide for a range of services.

All programmes rendering services to disabled persons are supported by Badisa's Management Programme to assess their current service offering and to determine, on a strategic level, what adjustments need to be made to ensure the delivery of relevant and sustainable services to clients.



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*I cannot see, but ...
I cannot see,
but each day is like a gift to me;
I cannot see,
but I see with my heart;
I cannot see,
but my family and friends are beautiful to me;
I cannot see,
but I know I'm being supported."*

– Carleigh du Plessis

Early one morning, as the sun was rising on the horizon and I was bemoaning my fate, I saw Carleigh with a striking song in her heart. She met with some acquaintances along the way. They were laughing and chatting, agreeing to meet for coffee at Blindiana Barista later that day. "We see each other without eyes," she told me. "We don't have to be able to see to enjoy the pleasures of life," she said while happily making her way to the General Projects Department where she works. Carleigh's joyfulness puts me to shame.

Carleigh du Plessis was born in a small town just outside Cape Town in 1998. She said that, as a child, she could never understand why she was always bumping into everything. From a very young age, she always had questions about why, until her grandfather one day plucked up the courage to explain her dark reality with her. The reality of her grandfather's sobering words confused, frustrated and upset her. But giving up was never an option!

She was eight years old when she left the family home to join the Pioneer School for sight-impaired persons in Worcester. After matric, she joined Innovation for the Blind (previously Institute for the Blind) where she is honing her skills while receiving care services. Carleigh says her hands are her eyes – to make her bed, pop popcorn, make tea and prepare her favourite dishes. She proudly explains how she can do the dishes and pack away everything without dropping any of the crockery on the floor. She acknowledges that her "blind path" is not an easy one, but refuses to become a slave of her disability. She radiates gratitude and joy – gratitude for support, for the genuine caring of friends, and for a safe haven and support network like that of Innovation for the Blind. She refers to her life's journey up to now as "my thorn-strewn path to happiness".

She likes to play the piano and read stories. You will often find her in the braille library. But what she loves most of all is expressing her inner world through writing. Her dreams, fears and frustrations come alive when she is writing, and this gives her the courage to take on the unfamiliarity of each new day. Her liberating stories encourage her sight-impaired friends and inspire all those fortunate enough to share her world.

She says she is now at home, and that Innovation for the Blind is helping her to develop her full potential and to make peace with her world without sight. She now realises that her ability to give wings to colourful words of wisdom and to use these to inspire others is her goal in life. Her big dream is to publish her own poetry one day.



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The very fact that you can see these words puts you in a privileged position. The blind cannot do this. That is why a unique training space and a safe all-encompassing work and life environment like Innovation for the Blind is crucial.

Innovation for the Blind is the only organisation in the country that offers the full spectrum of care, therapy and skills development to sight-impaired persons. The shadow cast by financial challenges is still a reality, but with your support we can all help to make a difference to the lives of sight-impaired persons and carry them through the seasons of their lives.

Thank you for helping sight-impaired people like Carleigh to conquer their limitations, and for contributing to the realisation of their dreams. Thank you for letting your light shine into the darkness of their world.

"My name is Carleigh du Plessis.

I am 20 years old.

I am blind.

I will never be able to see.

I have accepted this.

It will never overpower me.

I have found a strong hero within me.

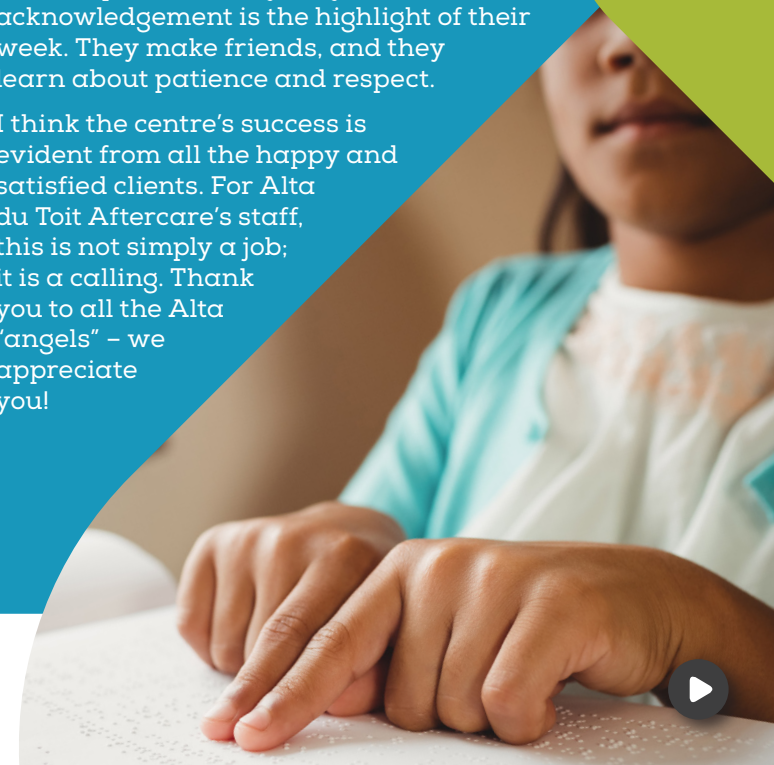
I am blessed.

This is me!"

Appreciation for Alta du Toit Aftercare's "service angels"

Sanet has been a resident of Alta du Toit Aftercare for the past 11 years. Since the day we walked in there, it felt as if she had found a second home. She found a place where she could be herself, without trying to fit into a world where she stands out. It is with great peace of mind that we can leave her in their care, knowing that all the staff, therapists, supervisors and carers will patiently take care of her and accept her with love. The centre takes care of their physical and emotional needs, and puts their safety first. The workshop provides them with goals and routine, and the pocket money they receive as acknowledgement is the highlight of their week. They make friends, and they learn about patience and respect.

I think the centre's success is evident from all the happy and satisfied clients. For Alta du Toit Aftercare's staff, this is not simply a job; it is a calling. Thank you to all the Alta "angels" – we appreciate you!





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Badisa has pleasure in presenting our financial report to our partners. Every year, this report speaks of the abundance of grace that enables the organisation to make a difference in the lives of thousands of South Africans in need.

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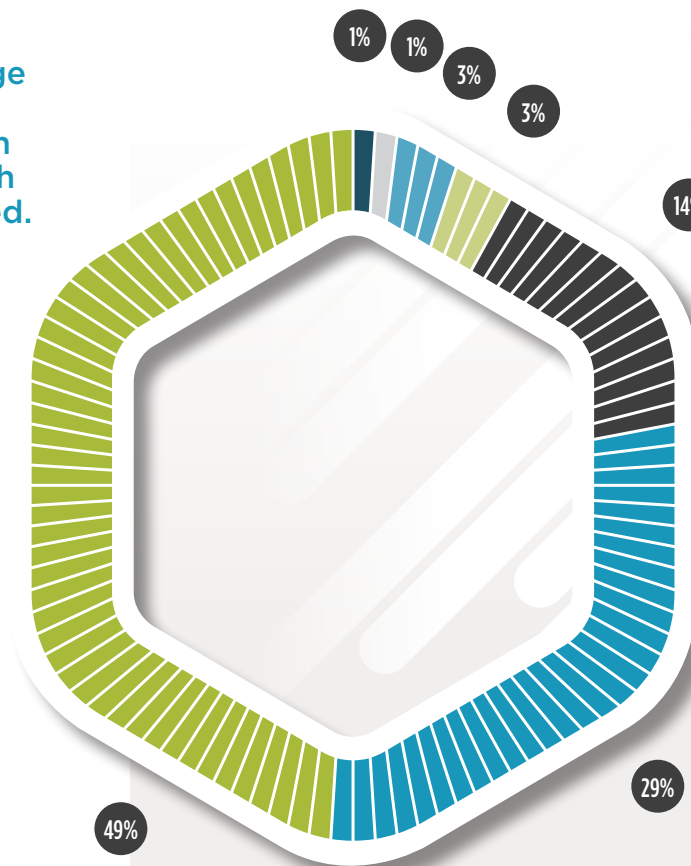
INCOME STATEMENT

Badisa's ongoing financial challenge is to generate enough funding to assist our neighbours in need. Each year, we can humbly look back with gratitude on what we have achieved.

Sources of operational income

- Boarding fees and rent
- Subsidies
- Donations, bequests and fundraising
- Special programme income
- Investment income
- Recoupment: Products and services
- Contributions DRS and URS
- Other income

Boarding fees and rent are the largest source of income, representing 49% of total income. Badisa's strong partnership with the state generated a further R172.5 million in subsidy revenue, representing 29% of total revenue.



Badisa's ability to deliver a sustainable service to our clients is highly dependent on the support of our donors who open their hearts and wallets with gratitude to others in need. A sincere word of thanks to everyone who contributed to the R83.3 million of income from donations and fundraising activities.



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OPERATIONAL EXPENDITURE

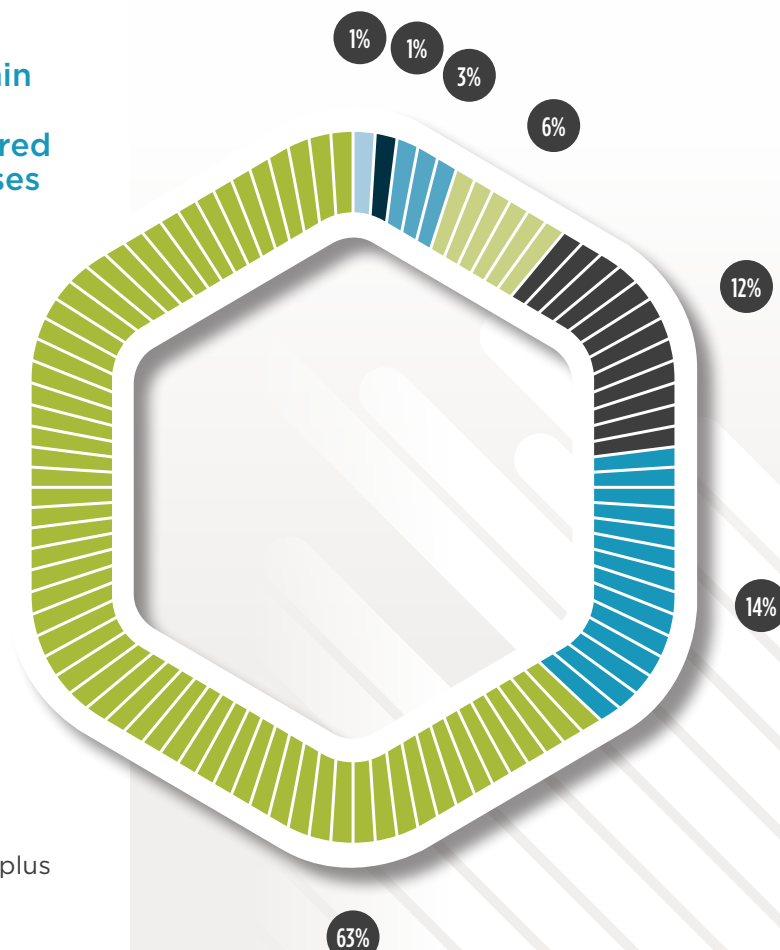
Managing operating expenses within the prevailing level of inflation remains a major challenge. Compared to 2019, the total operating expenses of R571.4 million increased by 8%.

Operational expenditure 2020

- Salaries
- Household expenditure
- Land and buildings
- Office and administration costs
- Programme expenditure
- Transport costs
- Depreciation

Badisa is grateful to report an operating surplus of R21.9 million (2019: R24.8 million).

However, the downward movement in the market value of stock markets in response to the outbreak of the Covid-19 pandemic resulted in unrealised losses of R14.8 million in investment value. Together with capital expenditure of R8 million and grants to external programmes of R5.1 million, a net loss of R6 million (2019: R22.3 million surplus) is reported.



As characterised by our industry, salaries and other staff expenditure comprise most of the operating expenses. Our staff is the key in successful service delivery to clients in need.



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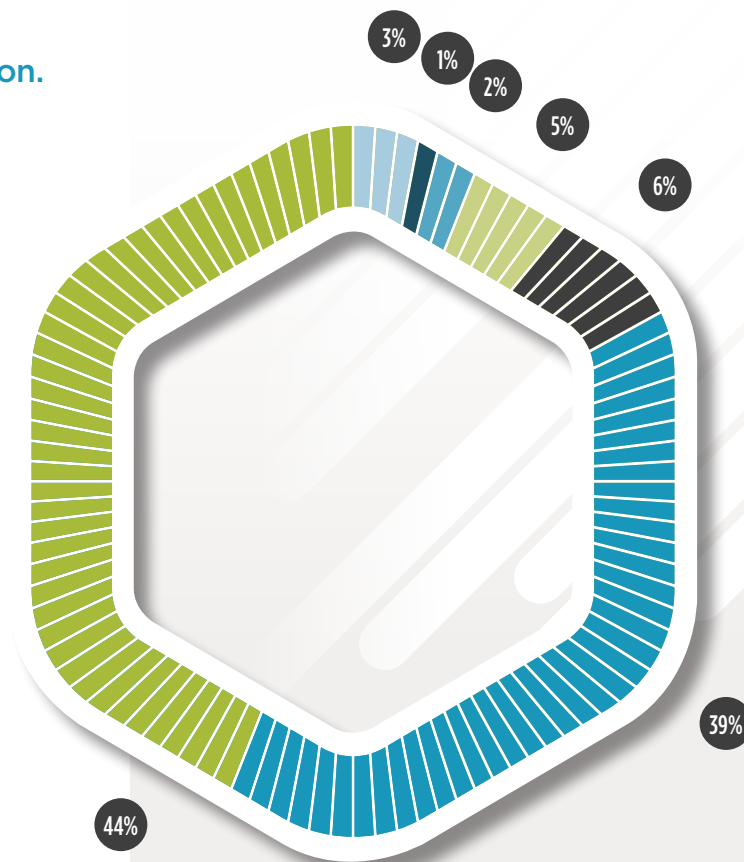
BALANCE SHEET

The 2020 financial year closed on 31 March 2020 with capital and reserves to the value of R368.3 million. These reserves mostly consist of investments and cash.

Capital and reserves per service

- Disability care
- Elderly care
- Child and youth care centres
- Social work
- Substance dependency
- Early childhood development
- Other

Building sufficient cash reserves to provide a sustainable service during less favourable years and funding essential building maintenance work are critical for the survival of all Badisa programmes. Various Badisa programmes are also partly dependent on the investment income from these reserve funds to finance their service delivery.



Also see combined income statement and balance sheet on pages 71 and 72 for further details.



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BADISA INCOME STATEMENT

FOR THE YEAR ENDED
31 MARCH 2020

2020
R2019
R**INCOME**

Boarding fees and rent	290 540 401	270 167 415
Subsidies	172 517 209	158 307 674
Programme income	19 679 842	17 258 041
Donations, fundraising and bequests	77 647 176	80 617 848
Grant : NLDTF	5 624 970	280 634
Recovery of costs and other income	8 084 837	7 239 782
Contributions form DRC and URC	3 520 016	3 463 641
Interest and dividends received	14 134 787	12 226 960
Other Income	1 543 278	2 320 742

OPERATING INCOME

593 292 516 551 882 737

EXPENSES

Salaries	360 577 770	325 947 969
Transport costs	6 431 098	5 927 172
Office expenses	19 736 611	17 756 033
Land and Building costs	69 633 312	62 776 965
Domenstic expenses	81 470 756	82 150 972
Programme expenditure	13 643 904	13 627 826
Special services	13 864 193	12 979 202
Depreciation	6 008 208	5 869 177

OPERATING EXPENDITURE

571 365 852 527 035 316

**OPERATING SURPLUS FOR
THE YEAR**

21 926 664 24 847 421

Capital expenditure	-8 064 386	-7 465 392
Allocations to External Programmes	-5 074 810	-3 741 271

NET SURPLUS - realised

8 787 468 13 640 758

Unrealised Increase/(Decrease) in
market value of investments

-14 772 054 8 703 677

NET SURPLUS

-5 984 586 22 344 435





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BADISA BALANCE SHEET

FOR THE YEAR ENDED
31 MARCH 2020

2020
R2019
R

ASSETS

Non-operating assets

374 140 624

381 127 597

Fixed assets

61 675 650

57 647 034

Investments

303 675 654

314 404 262

Loans receivable

8 789 320

9 076 301

Operating assets

46 824 773

43 693 937

Accounts receivable

14 612 137

15 654 255

Inventory

483 722

425 140

Bank balance

31 491 313

27 432 984

Cash in hand

237 601

181 558

420 965 397

424 821 534

EQUITY AND LIABILITIES

Capital and reserves

368 329 113

376 946 544

Retained surplus

152 330 540

147 166 583

Special reserves

215 061 619

227 241 002

Reserves under administration

936 954

2 538 959

Non-operating liabilities

90 768

195 965

Loans

90 768

195 965

Operating liabilities

52 545 516

47 679 025

Accounts payable

52 545 516

47 679 025

420 965 397

424 821 534



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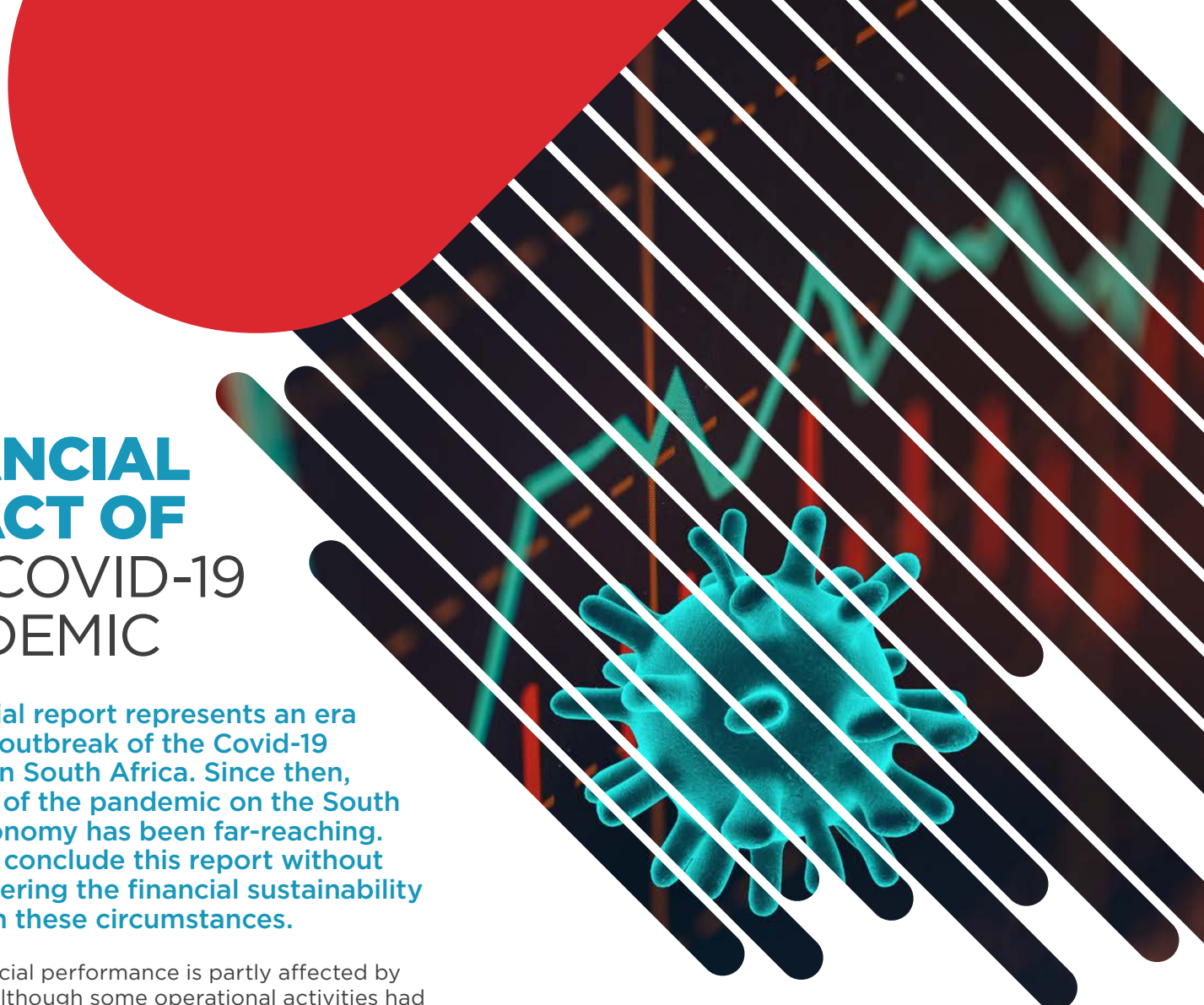
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FINANCIAL IMPACT OF THE COVID-19 PANDEMIC

This financial report represents an era before the outbreak of the Covid-19 pandemic in South Africa. Since then, the impact of the pandemic on the South African economy has been far-reaching. We cannot conclude this report without also considering the financial sustainability of Badisa in these circumstances.

Badisa's financial performance is partly affected by restrictions. Although some operational activities had to be halted, the majority of activities could continue during the lockdown and restricted periods as an essential service rendered. Some service fees, as well as the collection of funds through donations and fundraising, are under pressure due to the lockdown of these operating activities. Additional operating expenses are also incurred monthly to provide the necessary personal protective equipment.

The financial impact is continuously monitored and we are cautiously positive that additional funding from our partners and donors, as well as the availability of reserves, as reported in the balance sheet, will sustain the organisation as a going concern.





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COMMUNICATION

The Covid-19 pandemic once again confirmed the need for efficient communication in an organisation.

Badisa finalised its Internal Communication Policy in 2019/2020 but has not yet implemented it on programme level due to the lockdown. However, Badisa expanded and enhanced existing communication systems and channels to successfully manage the pandemic within the organisation.

The key objectives of Badisa's Internal Communication Policy are the following:

- Define the role of internal communication within Badisa.
- Define the communication channels within Badisa.
- Implement systems, processes and procedures in order to enhance internal communication among all the stakeholders within Badisa.
- Define the responsibilities of all staff members involved in internal communication.
- Ensure that all internal communication is consistent and aligned with Badisa's vision, mission and values, and that the integrity, image and profile of Badisa are maintained.

The document also sets out the principles of the organisation's e-mail policy and offers guidance on the safe-guarding of information. These guidelines serve to enhance efficient, timely and accurate internal communication, which includes the effective management of internal messages and feedback.



Badisa's Media Policy has also been reviewed. The purpose of the Media Policy is to protect the integrity and reputation of Badisa by providing guidelines on how authorised people should handle the media. The guidelines aim to achieve the following:

- Help to prevent the distribution of the wrong information
- Help to ensure that the correct information is made available to the media and the general public, among others to protect Badisa's brand.

Badisa has managed to respond to media enquiries in a timely and appropriate manner throughout the pandemic. We also provided information about the state of infections, in particular at our residential facilities where vulnerable people are being cared for every day.





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FUNDRAISING AND MARKETING

In the article, *Role and sustainability of the non-profit sector post 2019 national election with recommendations for a way forward*, Shelagh Gastrow wrote the following:

"The NPO sector in South Africa has over 230 000 entities registered with the NPO Directorate in the Department of Social Development. A large proportion of these are grassroots welfare organisations that have simply filled in a form on the DSD website and registered themselves as NPOs. There has been no research into what is driving this huge surge in registrations, but it appears that it could be a response to massive needs in communities along with attempts to create employment.

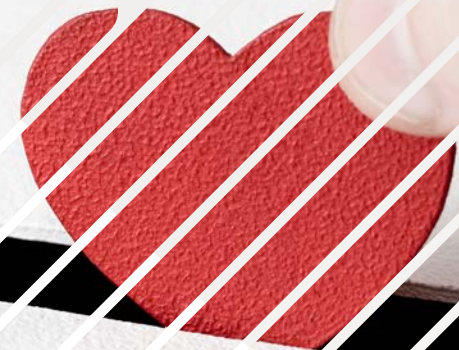
If we are to focus on funding, the decades long 'crisis' is largely as a result of lack of capacity to raise funds and this is directly linked to leadership. As a result, many organisations have doubts about their survival on a monthly basis. In addition, there are so many organisations duplicating efforts that funders find it difficult to sift through the overwhelming number of requests for support. There have also been substantial shifts in the nature of funding available to the non-profit sector in South Africa, with new opportunities emerging as a result of BEE legislation."

Badisa agrees that the financial sustainability of organisations is based on principles such as leadership, building relationships with stakeholders, diversity of donors, income generation, reserves and effective budgeting.

During the past financial year, the Badisa programmes have received donations and grants from individuals, private and corporate foundations, businesses and government structures such as the National Lotteries Commission.

Combined statistics

Fundraising: All Badisa programmes	Total rand value
Donations received from individuals and businesses	R23 394 973
Grants received from companies, trusts and foundations	R22 402 965
Income from events hosted	R9 491 671
Income-generating projects / product sales	R11 252 805
Bequests received	R7 280 560
Monetary value of in-kind goods	R4 511 451





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Revenue and BEE benefits for individuals and companies

As an approved public benefit organisation (PBO), donations up to 10% of the annual earnings of businesses or individuals can be deducted from annual tax payments to the South African Revenue Service (SARS). Companies can contribute to Badisa to make the full value of their socio-economic development (SED) contribution count towards their B-BBEE scorecards. Badisa launched a campaign in this regard with endorsement from Dawie Roodt, Chief Economist of Efficient Group: “Businesses and individuals should not miss this great opportunity to save on tax, while contributing to a reputable institution for the care and development of people in need.”

Badisa partners with a corporate foundation to raise awareness

In September 2019, Cipla launched the campaign called “Preserve their memory”. Cipla Medpro’s CEO, Paul Miller, said: “As part of our ethos of ‘Caring for Life’, we want people to live long and healthy lives. Therefore, we’re launching a campaign to educate people about dementia, and more specifically Alzheimer’s disease.”

As part of this campaign, two of Badisa’s old-age homes, Pam Brink and Esperanza, worked together with Cipla to tell the story of one of their residents. Pieter le Roux was diagnosed with Alzheimer’s at a very young age, leaving his wife to care for him and their children.

National Lotteries Commission supported two Badisa programmes

Malikhanye Day Care Centre, Wolseley

A new day care centre, Malikhanye, based in Pine Valley, Wolseley, was taken into use and serves as a partnership model for community development with the National Lotteries Commission (LOTTO), government, business and civil society as stakeholders.

It began as the dream of retired social worker Sophia Louw who fought tirelessly to maintain and develop an existing and very modest day care centre. The three-room building was derelict and the registration had expired. As such, the facility could no longer function as a crèche in the disadvantaged community of Pine Valley. In 2009, Badisa, as a social services organisation, was approached by various role players as well as the Department of Social Development to re-open the crèche’s doors as the Malikhanye Day Care Centre in January 2010.

The community of Pine Valley is remotely situated from other schools and has rapidly expanded in recent years through the addition of 530 new RDP houses, resulting in a growing demand for the safe care of pre-school children who required early intervention and preparation for school readiness in Afrikaans and isiXhosa. The numbers at the centre grew from 39 to 79 children with the newly established structure now able to cater for 120 children.

This growing need resulted in the erection of an additional temporary building through the initiative of the Dutch Reformed Church and the residents of the Breede River Valley and Wolseley. A second temporary structure was made possible by the Hope and Reconciliation Trust.

The governing body and task team of Malikhanye, however, had a dream to provide a safe and effective facility where children could develop and grow – a facility that the community could be proud of.

In 2014 the National Lotteries Commission put out a call for applications for the development of an Early Childhood Development (ECD) infrastructure in South Africa, and R3,5 million was granted to Badisa to build a new day care centre in Wolseley. The Witzenberg Municipality appropriated land close to the existing centre for further development.





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The National Lotteries Commission provided building plans and specifications, but a builder could not be found who was prepared to deliver on the specifications based on the allocated amount. The project was suspended, but the National Lotteries Commission granted Badisa the opportunity to utilise the funds for a prefab structure. Boland Builders was then appointed to finish the structure within a specified time frame.

Kobus Smit from Boland Builders subsequently decided to supplement the National Lotteries Commission funds in order to provide an even bigger and better infrastructure for the children. Further negotiations with the National Lotteries Commission followed and approval was given for the erection of a beautiful building.

Today we are thankful that, despite challenges, we could deliver on this dream, and we wish to thank the governing body and task team, including Dirk Louw, Wouter van Velden and Johan Neethling, as well as the Witzenberg Municipality, National Lotteries Commission and Boland Builders who came together to make this project possible.

Says Dirk Louw, one of the main community leaders and champions of the project, "I know this school will make a huge difference in the lives of many children, and I thank God that I could be part of a project that brings so much happiness and hope for the future. We are very thankful towards the Lotto for providing the funds. We also want to thank Kobus Smit from Boland Builders who gave us so much more than just a building, offering his expertise, time and own investment."

The project was completed in November 2019 and the building was taken into use on 29 November 2019. Badisa envisages the day care centre to operate from the new premises from early 2020 as a programme of Little Seeds, a joint initiative of Badisa and Diaconia.

It is our dream that the children attending Malikhanye Day Care Centre will develop to their full potential and become the future leaders of Wolseley and our country.



Huis Emmanuel in Williston, Northern Cape

Badisa received a grant from the NLC Pro-Active Fund for the renovation of Huis Emmanuel in Williston in the Northern Cape. Huis Emmanuel is a residential facility for frail older persons who mainly live on state grants. The home is situated in a rural community with very limited resources. The grant was received to renovate and repair the building to ensure a safe and healthy environment for the residents. The critical repairs and renovations were done and the home now adheres to the minimum standards for old age homes. For many years the management was unable to maintain the building due to a lack of funding. The grant made a positive impact on the sustainability of the infrastructure of Huis Emmanuel, as well as on the community where the home is regarded a valuable resource.



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SPECIALTY
ROASTED COFFEE
PROCURED FROM
INNOVATION FOR
THE BLIND

The Coffee is Caring project

The social welfare organisation Badisa in collaboration with Diaconia and Innovation for the Blind joined forces in November 2019 to raise funds for the Northern Cape Care Fund. The purpose of the Coffee is Caring project is to offer financial assistance to various Badisa programmes rendering services to the elderly and persons with disabilities in the province.

According to Christine Quickfall, CEO of Badisa, the prolonged drought, partial state subsidies and labour laws are putting increased pressure on programmes in the Northern Cape. "It is crucial for us to generate funds in order to ensure the sustainability of the programmes. At the same time, we need to look at how we can support these programmes emotionally by making them feel part of the Badisa family and by supporting them within the broader church context."

The project involves the marketing and distribution of specially roasted coffee procured from Innovation for the Blind. Diaconia, as the service group of the Synod of the Western Cape, contributed R60 000 as start-up money for Coffee is Caring. According to Nioma Venter, they wish for the project to be successful as it offers benefits for everyone involved. "Diaconia is a joint service group of the UR and DR churches who share, on congregational level, a vision of charity with Badisa. We work very closely with Badisa and with its programmes. So when we heard about the hardship in the Northern Cape, we wanted to be part of the caring and the support."

Badisa's programmes in the Northern Cape include Johenco Home in Sutherland, Onse Rust Home in Fraserburg, Emmanuel Home in Williston, Steinkopf Care Services' EJ Appies Home, the Immanuel Centre for persons with disabilities, the Bulletrap Service Centre in Bulletrap, and Huis Boesmanland in Loeriesfontein.

Virtual fundraising

Communities have always played a crucial role in the sustainability of non-profit organisations. It is in our local communities where we recruit volunteers, and find the donors and supporters of our fundraising events. This year, the Covid-19 pandemic has forced our programmes to cancel events and close their charity shops.

Yet, the pandemic has also inspired innovative ideas, such as virtual events, to raise funds. Badisa held its first One More virtual dinner. Chef Maryke Josling from The Little Pink Chef hosted an online cooking class where attendees could cook their own dinners in the comfort of their homes. The evening was great fun with more than 60 people participating in the event. Virtual events such as online food drives, live-streamed concerts and online product sales were also held.



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One More stories

The essence of Badisa's One More campaign is to illustrate that one person can make a difference. Helping one person creates a ripple effect that can change a family, a community and a country. This inspired us to start the #PEOPLEOFBADISA campaign, where we tell the stories of our clients, our employees and our volunteers. These are the stories of ordinary people doing extraordinary things.

One such story is that of Tarren-Lee Meintjies:

"Hi, my name is Tarren-Lee Meintjies. I am 28 years old. I married at the age of 21, and I have children. Born and bred in Kalkfontein in Kuilsriver, it wasn't the easiest of childhoods. I was one of those children who did not have much because I grew up with only what my parents could provide for us.

We had to work hard for what we wanted in life. I got pregnant while I was still in school. I never wanted to go to school while I was pregnant, but my mother, being my biggest motivator, made sure I went. Now, after completing school, I started my own day care centre through Badisa Kuilsriver. I have learned so much through Badisa. And as I grew and improved, Badisa was there helping me and growing with me."

Follow us on Facebook @Badisa1More or on Instagram @BadisaCharity for more stories.



www.badisa.org.za



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GOEIE HOOP HOUSING COMPANY

On 14 August 1944, the Synodal Commission for Compassionate Service established the Goeie Hoop Behuisingmaatskappy (Good Hope Housing Company – GHBM). This company is registered as a Section 21 company and an incorporated association not for gain.

The main purpose of GHBM is the acquisition, building, provision and maintenance of houses, flats, lodges, homes for the elderly and disabled, and any other living spaces or accommodation in cities, towns or rural areas for all people in need of care. This includes people who are elderly, sick, frail, disabled, neglected and low-paid, all youths and other workers and young people in general.

GHBM is the owner of the buildings from which social welfare services are rendered, most of them Badisa programmes. The programmes enter into a rental agreement (usually R1 per year) with GHBM and take responsibility for the maintenance of these fixed assets.

THE COMPANY OWNS 52 PROPERTIES IN THE SYNODAL AREA



43 Homes for the elderly



4 Child and youth care centres



2 Aftercare centres for disabled persons over 18 years old



1 Service centres and housing project for the elderly/sickbay



23 Loan agreement projects (consisting of 567 contracts)

It is important for Badisa and GHBM to maintain good working relations, also with the church. Phase 2 of Fynbos Park in Kleinmond was launched during the financial year. The six units are nearing completion.



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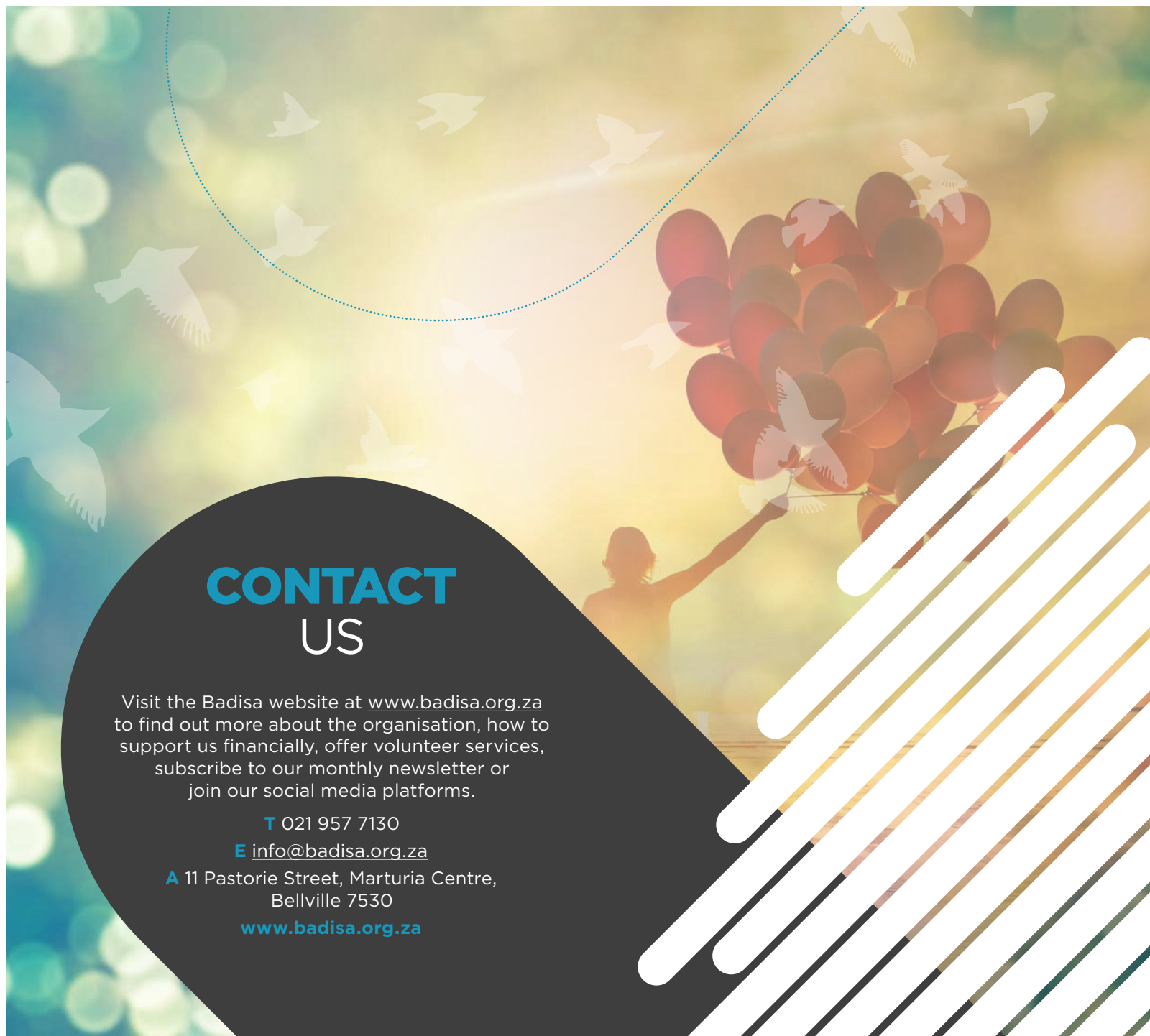
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Visit the Badisa website at www.badisa.org.za
to find out more about the organisation, how to
support us financially, offer volunteer services,
subscribe to our monthly newsletter or
join our social media platforms.

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MEMBERS' MEETING

(as at 31 March 2020)

Representatives from the DRC (Western Cape): Synodal Commission for Charitable Services

Rev N Venter
(Reverend in Synodal Service)
Rev P Carstens
Rev D Douglas
Rev WJ Greeff
Rev C Kemp
Ms D Jordaan
Rev N Maletzki
Rev C van Rensburg
Rev J Marais
Rev R Knobel
Rev J Nel

Representatives from the URC (Cape): Synodal Commission for Diaconal Services

Rev SA Esterhuizen (Reverend in
Synodal Service)
Rev P October
Rev G Haupt
Rev C Petersen
Rev X Mhobo
Rev C Crowley
Rev F Samson
Rev D Myburgh
Rev S Julies
Rev E Vaas
Rev K van Rensburg

Regional representatives

Boland Region
Mr A de Vries
Vacant

Northern Cape Region
Mr R van Wyk
Mr D du Plessis

Overberg Region
Rev C Kemp
Mr JJ van Vuuren

Peninsula Region
Dr E Lombard
Vacant

Karoo Region
Ms J Visagie
Vacant

West Coast Region
Rev C van Rensburg
Vacant

Southern Cape Region
Rev J November
Mr J Jacobs

Expert members
Mr W Hugo
Mr SG Malherbe
Dr WC van der Merwe
Ms JL Zingu
Ms CC Quickfall (CEO)



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MANAGEMENT BOARD

(as at 31 March 2020)

Rev Charl van Rensburg
(Chairperson)
Rev P October (Vice-Chair)
Rev SA Esterhuizen
Rev N Venter
Rev GG Haupt
Rev WJ Greeff

Rev C Kemp
Rev S Julies
Mr W Hugo
Mr SG Malherbe
Dr WC van der Merwe
Ms JL Zingu
Ms CC Quickfall (CEO)

Management Board Committees

Audit and Risk Committee

Mr A Gouws (Chairperson)
Prof E Calitz
Mr H Jemane

Financial Committee

Mr W Hugo (Chairperson)
Prof E Calitz
Mr O Vorster
Ms H Malherbe (Director:
Finances and Administration)
Ms CC Quickfall (CEO)

Investment Committee

Adv C Franken (Chairperson)
Mr E Jeneker
Mr G van der Merwe
Ms H Malherbe (Director:
Finances and Administration)
Ms CC Quickfall (CEO)

Asset Committee

Rev B Minnaar (Chairperson)
Mr M Wethmar (Secretary)
Ms H Malherbe (Director:
Finances and Administration)
Ms CC Quickfall (CEO)

Remuneration Committee

Rev C van Rensburg (Chairperson)
Rev P October
Mr W Hugo
Ms T Alberts (Director: Human
Resources)
Ms CC Quickfall (CEO)

Advisory Committee

Mr W Hugo (Chairperson)
Mr R de Lange
Mr J Odendaal
Mr E Jeneker
Ms E Brink
Ms CC Quickfall (CEO)
Ms A Vermeulen
Ms A Bezuidenhout (Director:
Marketing and Fundraising)
Ms B Louw
Ms C Blanche
Ms E Hougaard
Ms J Strauss
Ms J Beukes
Ms W Collins



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MANAGEMENT PROGRAMME

Management Team

Ms CC Quickfall (CEO)
Ms T Alberts (Director:
Human Resources)
Ms A Bezuidenhout (Director:
Marketing and Fundraising)
Ms H Malherbe (Director:
Finances and Administration)
Ms R van Zyl (Director:
Social Services Programmes)

Managers: Social Services

Ms J Beukes
Ms R Pretorius
Ms M Viljoen
Ms R Engelbrecht
Ms A Hattingh
Ms A Smith
Ms T Bredenkamp
Ms A Botha
Ms F Jacobs
Mr A Amerika
Ms R Cloete (from 15 October 2019)
Ms K Uys
Mr C Nolan

ECD coordinators (Little Seeds)

Ms E Hougaard
(Operational Management)
Ms Z Volschenk
Ms R Opperman
Ms N Vermeulen
Ms I de Kock
Ms R Koen

Coordinators: Elderly and Disability Care

Mr W Volschenk
Ms C Klopper
Dr W Terblanche (from 1 July 2019)

Personnel: Support and Administration

Ms R Killian
Ms L Majiedt
Ms M van Rhyn
Ms J Abrahams
Ms L Rauch
Ms B Louw
Ms N Alers
Ms C Jacobs

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